

Maine PCMH Pilot - Practice Assessment [Edit](#)

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1. Teamwork and Quality Improvement

Introduction:

This assessment was designed to help practice teams in the Maine Patient Centered Medical Home (PCMH) Pilot gain a better understanding of their learning needs related to the quality improvement process, and to the PCMH "Core Expectations".

It is also intended to help the PCMH leadership and Quality Improvement Coaches gain a better understanding of how they can best assist the practices.

Therefore, it is important that you answer the questions as candidly as possible --there are no right or wrong answers. Your responses will be shared with your Quality Improvement Coach, and will be used solely to inform the improvement work of the Maine PCMH Pilot.

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Q1

*** 1. Please indicate your practice and role**

Practice:
 Title/Role:

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Q2

2. Team members are asked to please rate your perception of your team's progress in using the following quality improvement tools and methods to make improvements in your practice.

Meeting Skills

	Not Familiar with Task/Tool	Not Yet Started	Just Beginning	Some Progress- Not Consistent	Doing Well but Still Need Work	Well Established- Able to Teach Others
Hold Weekly Meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use Clear Meeting Agendas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assign Meeting Roles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Not Familiar with Task/Tool	Not Yet Started	Just Beginning	Some Progress- Not Consistent	Doing Well but Still Need Work	Well Established- Able to Teach Others
Track Next Steps from Meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communicate Meeting Outcomes with Others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Notes/Clarification on Above:	<input type="text"/>					

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3. Huddles

	Not Familiar with Task/Tool	Not Yet Started	Just Beginning	Some Progress- Not Consistent	Doing Well but Still Need Work	Well Established- Able to Teach Others
Engage in Daily Huddles with Providers and MAs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Engage in Daily Huddles with the Entire Team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Notes/Clarification on Above:	<input type="text"/>					

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4. Problem Assessment

	Not Familiar with Task/Tool	Not Yet Started	Just Beginning	Some Progress- Not Consistent	Doing Well but Still Need Work	Well Established- Able to Teach Others
Always Identify Global Aims (What will we improve?)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Always Clarify Specific Aims (How will we know we are successful?)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Notes/Clarification on Above:	<input type="text"/>					

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5. Improvement Tools

	Not Familiar with Task/Tool	Not Yet Started	Just Beginning	Some Progress- Not Consistent	Doing Well but Still Need Work	Well Established- Able to Teach Others
Use Flowcharts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Engage in Effective Brainstorming	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Track Data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Not Familiar with Task/Tool	Not Yet Started	Just Beginning	Some Progress- Not Consistent	Doing Well but Still Need Work	Well Established- Able to Teach Others
Use Run Charts to Display and Analyze Data Over Time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use PDSA (Plan Do Study Act) Cycle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Notes/Clarification on Above:						
<input type="text"/>						

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6. Spread

	Not Familiar with Task/Tool	Not Yet Started	Just Beginning	Some Progress- Not Consistent	Doing Well but Still Need Work	Well Established- Able to Teach Others
Have a Process for Communicating Improvement and Spreading to Others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Notes/Clarification on Above:						
<input type="text"/>						

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7. Measurement

	Not Familiar with Task/Tool	Not Yet Started	Just Beginning	Some Progress- Not Consistent	Doing Well but Still Need Work	Well Established- Able to Teach Others
Perform Benchmarking with Industry Standards and Peers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Notes/Clarification on Above:						
<input type="text"/>						

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8. Sustainability

	Not Familiar with Task/Tool	Not Yet Started	Just Beginning	Some Progress- Not Consistent	Doing Well but Still Need Work	Well Established- Able to Teach Others
Have and use a process for Orienting Staff to PCMH Model as Result of Staff Turnover	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Notes/Clarification on Above:						
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2. PCMH Core Expectations

Team members are asked to rate their perception of your team's current state as it relates to accomplishing each of the ten "Core Expectations" of the Maine PCMH Pilot. For more detail, see [PCMH Core Expectations](#).

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1. Please rate your practice's progress on each of the "Core Expectations" for the Maine PCMH Pilot. The ratings range from "Not Familiar with the Core Expectation" (currently no vision or plan around the core expectation) to "Well Established--Able to Teach Others" (currently has some best practice structures in place and has a very clear vision for performance in the area).

	Not Familiar with Core Expectation	Not Yet Started	Just Beginning	Some Progress-- Not Consistent	Doing Well But Still Need Work	Well Established-- Able to Teach Others
Demonstrated Leadership	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Team Based Approach to Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Population Risk Stratification and Management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Practice Integrated Care Management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enhanced Access to Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Behavioral-physical Health Integration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inclusion of Patients and Families in Implementation of the PCMH Model	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Connection to Community-Local Healthy Maine Partnership	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Commitment to Reducing Unnecessary Healthcare Spending, Reducing Waste, and Improving Cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effective use of Healthcare Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Integration of Health Information Technology (HIT)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment

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Q10

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2. Is there anything that the assessment does not cover that you would like to tell us about? Anything additional about your work to continue moving towards a Patient Centered Medical Home model?

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