#### **INSTRUCTIONS**



#### 1 – Find a Group

Find a friend, or better yet someone you would never typically work with – ideally folks completely outside your expertise and even comfort.

Pro Tip: Make sure they're fun.

#### 2 – Play the Game

Create some Pitch Cards, Mad-Libs style. Fill in the blanks and use the Taxonomy Cards for ideas. Find a "White Hat" to help and pick their brain. Now put together a pitch and make it your own (be able to speak to it and answer questions). (Note: you must use at least one source from Public Data.)

Pro Tip: Go fast and do a bunch of these – the key is repetition.

#### 3 – Make Your Pitch

Use your Pitch Cards as notes. Sort through them and find the best. When we start the 'sharing' portion, send a representative to make a 30-second pitch to the world.

Pro Tip: Sharing is key – we want to hear what you've come up with – and don't mind the "Judges," they're here to ask questions and push us.

#### **PITCH CARD**

Our idea is:	
It's a	Product
for the	Market.
It addresses the	Business Need
for the	Population
in the	Segment.
It will use	for Source Data
and	_ as Measurement Data
specifically Public Data from	·
We'll have to watch out for	Barriers
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#### **Data Access**

(Availability, Cost, Etc.)



## **Data Quality**

(Time/Frequency/Delay, Quality, Volume, Etc.)



### Sales

(Owner/Decision Maker, 'Need', Budget, Etc.)



### **Market**

(Readiness, Displacement, Disintermediation, Etc.)



## **Scalability / Complexity**

(System / Architecture, Personnel, Product-vs.-'Customization', Etc.)



#### Etc.

(What are other Significant <u>Barriers</u>?)



# **Cost Savings**



# **Clinical Quality Improvement**



# **Customer Service Improvement**



# **Member Satisfaction Improvement**



### **Increase Sales**

(Market Share, Preferred Products, Etc.)



## **Reduce Switching**

(Competitors, Product Fallout, Retention/Loss Conversion, Etc.)



# **Competitive Differentiation**



## **Build Brand**



# **Reduce Disparity**



#### Etc.

(What's another Great Business Need?)



#### **Data**

(Source, Frequency, Grain, Volume, 'Proprietary' Nature / Access, Etc. )



## System / Technology

(Architecture, 'Pipes', "Cool" New Tech, Etc. )



## **Usability**

(Design, User Experience, Learning / Teaching, Pretty Colors, Etc. )



## Intelligence

(Metrics, Indexes, Benchmarks, Prediction, Etc.)



### Charm

(Winning Personality, Good Looks, Etc.)



#### Etc.

(What are other Significant Competitive Advantages?)



## **Payer**

(Size, Non/Profit Status, Etc.)



# Hospital



## **Provider**



# **Long Term Care**



# **Primary Benefits Manager**



## **Pharma**



# **Accountable Care Organization**



### **Direct to Consumer**



#### Etc.

(What's another Great Market?)

#### **TAXONOMY CARD: Measurement Data**



## **Program / Intervention**

(Disease Management, Health Engagement Management, Productivity Program, Nutrition Application, Etc.)

#### **TAXONOMY CARD: Measurement Data**



#### **Public**

(Census, CMS Sample Claims Syn DE-PUF, Provider Cost/Charge, Performance/STAR ratings, Etc.)



## **Claims**

(Provider, Payer, Third Party Administrator, ASO Employer, PBM, Etc.)



## **Electronic Health / Medical Record**



## Lab



## **Financial**

(Cost / Expense, Revenue, Profit, Market Share, Etc.)



Web / Social Media / Mobile



## **Bio-Metric / Device**

(Blood Glucose Meter, GPS Running Watch, Old-Timey Strength Meter, Carnival Love Meter)



## **Commercially Available Profiles**

(Credit Card, Magazine/Catalog Subscriptions, Mailing List, Political Donor Registry, Drug/Pharma Medical Supply Registries, Internet Registries, Etc.)



## Etc.

(What are other Great Measurement Data?)



## **Clinical**

(Chronic, Wellness, Behavioral, Etc.)



## **Socio-Demographic**

(Gender, Age, Affluence, Race, Rural/Urban, Etc.)



## **Provider Access**

(High/Low Access, Preferred/Non-Preferred Status, Unwarranted Variation, Etc.)



## Etc.

(What's another Great <a href="Population">Population</a>?)



## **Chronic**

(Disease Management, Case Management, Risk/Cost Stratification, Etc.)



## Wellness

(Nutrition Program, Productivity Program, Etc.)



## **Provider Interaction**

(EH/MR, Office Work Flow Management, Value-Based Purchasing, Etc.)



## **Customer Service**

(CRM, Business Process Optimization, Etc.)



## **Customer Satisfaction**

(Direct Member Outreach, Advertising, Benefit Configuration, Etc.)



## **Drug Prescription**

(Alert/Interaction Notification, Compliance Program, Home Delivery Program, Auto Refill Program, Generic "Switching" Program, Etc.)



## Etc.

(What's another Great <a href="Product">Product</a>?)



## **CMS Provider Charge Data**

http://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/Medicare-Provider-Charge-Data/index.html



## **CMS Performance / STAR Data**

http://www.cms.gov/PrescriptionDrugCovGenIn/06\_PerformanceData.asp



## **CMS Part B National Summary**

http://opengovdata.pbworks.com/Part-B-National-Summary-Data-File



## **Nursing Home Compare (CMS)**

http://opengovdata.pbworks.com/Nursing-Home-Compare



## **Hospital Quality Compare (CMS/HQA)**

http://hospitalcompare.hhs.gov/



# Consumer Assessment of Healthcare Providers and Systems (CAHPS)

https://www.cahps.ahrq.gov/default.asp



## **CMS Cost Report (HCRIS)**

http://opengovdata.pbworks.com/Centers-for-Medicareand-Medicaid-Services-Cost-Report-Data



## **Health Indicators Warehouse (HIW)**

http://healthindicators.gov/



#### **Dartmouth Atlas for Unwarranted Variation**

http://www.dartmouthatlas.org/



## **Community Health Status Indicators (HHS)**

http://www.communityhealth.hhs.gov/homepage.aspx?j=1



## **County Health Rankings & Roadmaps**

http://www.countyhealthrankings.org/



# Robert Wood Johnson Foundation Aligning Forces for Quality (AF4Q)

http://www.rwjf.org/qualityequality/af4q/



# DATA 2010 (Health Promotion Statistics at the National Center for Health Statistics - Healthy People 2010)

http://opengovdata.pbworks.com/DATA2010



## **Food Desert**

http://www.ers.usda.gov/data/fooddesert/fooddesert.html



# Shortage Designation: Health Professional Shortage Areas & Medically Underserved Areas/Populations

http://bhpr.hrsa.gov/shortage/



## **Behavioral Risk Factor Surveillance System (CDC)**

http://www.cdc.gov/brfss/



# National Committee for Quality Assurance (NCQA) HEDIS and Quality Measurement

http://www.ncqa.org/tabid/177/Default.aspx



## **National Plan and Provider Enumeration System (NPI)**

http://nppes.viva-it.com/NPI\_Files.html

Note: Make sure to check Level, Grain, Time and other Elements & Attributes to make sure this will serve the intended use (contract/county, procedure codes, etc.)



# Supplemental Nutrition Assistance Program Participation and Cost (SNAP)

http://opengovdata.pbworks.com/Supplemental-Nutrition-Assistance-Program-Participation-and-Cost-Data

Note: Make sure to check Level, Grain, Time and other Elements & Attributes to make sure this will serve the intended use (contract/county, procedure codes, etc.)



## **Substance Abuse Treatment Episodes (N-SSATS)**

http://opengovdata.pbworks.com/National-Survey-of-Substance-Abuse-Treatment-Services

Note: Make sure to check Level, Grain, Time and other Elements & Attributes to make sure this will serve the intended use (contract/county, procedure codes, etc.)



#### Etc.

(What are some other sources for Great <u>Public Data</u>?)



## **Commercial Payer**

(Commercial, Commercial Slice, Individual, Overseas, Pet, Etc.)



### Medicare

(Medicare, Medicare Advantage, Part D, Etc.)



## Medicaid

(Adult, Pediatric, Etc.)



# **Employers**

(Small/Large, Administrative Services Only, Etc.)



# **Product Configuration**

(PPO, HMO, HDHP, Etc.)



#### Etc.

(What's another Great <u>Segment</u>?)



## **Program / Intervention**

(Disease Management, Health Engagement Management, Productivity Program, Nutrition Application, Etc.)



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#### Etc.

(What are other Great Source Data?)