

## ATTENDEE LISTING

William Adams



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*What three things have influenced you and why?*

- High school English teacher John Sanders because he inspired us to read and write.
- College philosophy professor David White, who opened up a new world that included Gandhi, non-violence, and the discipline of selfless action.
- My family, including grandparents, aunts and uncles, cousins, parents, brother, spouse, children, and grandchildren who have led the way, walked with me, and shown the future.

*What superlative would your family, friends, and colleagues most likely give you?*

Tenacious, usually gets what he sets out to do

Alicia Aebersold



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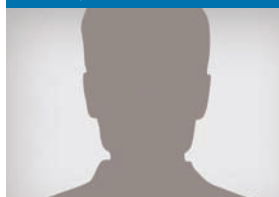
*What three things have influenced you and why?*

- Living in DC—because it changes the way I see politics and people and stops me from separating the two.
- The way my parents have lived their lives—with dignity and honesty and a focus on improving life for those around them.
- Chef's Feed—because I want to know where Bryan Voltaggio eats dinner.

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to stay up all night reading

Jeffrey Alexander, PhD



Richard Carl Jelinek  
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Chuck Alston



Senior Vice President  
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Christine Amy



Project Director  
Aligning Forces for  
Quality-SCPA  
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*What three things have influenced you and why?*

- My family—they gave/give me a good foundation.

- School of Hard Knocks—sometimes you just have to live it.
- Buddhism—there has to be a purpose in the end for daily suffering, and you just can't fight Karma.

Jennifer Arnold



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*What superlative would your family, friends, and colleagues most likely give you?*

Class chatterbox

David Aronstein



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## ATTENDEE LISTING (continued)

**Brian Austin**



Associate Director  
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*What three things have influenced you and why?*

- My parents.
- 1979 Seattle Supersonics.
- *The Iliad*.

*What superlative would your family, friends, and colleagues most likely give you?*

Great at being simultaneously engaged and detached

**Gwendolyn Babcock**



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Aligning Forces for  
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*What three things have influenced you and why?*

- The death of my grandfather when I was 12. He was my very best friend, and he was diagnosed with colon cancer and died six weeks later. I learned to value and love the

lives around me. I am blessed and thankful for a God that plans direction and our days.

- My education at a small women's college named Sweet Briar. I have become confident and assured of who I am and what I need to do in life.
- My husband and two daughters. My husband grounds me, and my girls keep me from ever seeing the ground! I am influenced by each one of my family member's desire to persevere, and that gives me strength for each day!

*What superlative would your family, friends, and colleagues most likely give you?*

I've been told often that I should have been a stand-up comedienne, but then I wouldn't have the smokin' hot life I have now. Honestly, if I can't make one person laugh and laugh hard a day... well, then I'm not doing my job. And remember, to the world you may be just one person, but to one person, you may be the world.

**Renee Baiorunos**



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*What three things have influenced you and why?*

- Moving around my entire life and seeing that people and their dreams are the same everywhere, but that opportunities to achieve those dreams are not.
- Working in both the corporate and nonprofit sector and realizing we can all win when we come together to collectively address issues.
- Watching the impact my parents have had on individuals throughout their lives and recognizing the impact one caring person can have.

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to talk to strangers on the way to work

**Carla Baker**



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Healthy Memphis  
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**Cody Barnett**



Communications  
Associate  
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*What three things have influenced you and why?*

- My grandmother—she is never afraid to stand up for what she believes in.
- Extremely pro-union parents—this really help frame how I view the world.
- Growing up gay in rural Pennsylvania—it's another world.

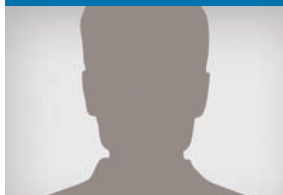
*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to design a word cloud



## ATTENDEE LISTING (continued)

Chris Bartek



Slawdog  
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Brooke Bascom



Consumer Representative  
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### *What three things have influenced you and why?*

- My time working as a speechwriter for the mayor of the city of St. Louis was formative. It was a time I really got to know the city I grew up in—the racial dynamics, the political dynamics, and the forces at play in making lasting change in a community. This time also taught me the importance of being a good listener and accepting someone else's perspective so I can understand the root of a problem.
- My parents have also been very influential in my life. They grew up in the suburbs of St. Louis. As a young married couple they moved to the city when

the metropolitan area was still very segregated, and raising a family there pioneered the revitalization of a neighborhood. They championed fair housing practices during the '60s, helped create a school that drew kids from all areas of the city, and as a housing court judge (evenings in addition to his law practice) my father, appointed by the mayor as a reformer, took on the slum lords of the city who were degrading people's living conditions and paralyzing efforts to revitalize neighborhoods. They taught me the importance of social justice and living a life that reflects your values.

- Becoming a mom has been a huge influence in my life. My two young children (6 and 8) constantly challenge my perspective, cause me to dig deep, and reinforce what's truly important in life.

### *What superlative would your family, friends, and colleagues most likely give you?*

Most insightful

Ed Bennett



Director, Web and Communications Technology  
University of Maryland Medical System  
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@EdBennett

### *What three things have influenced you and why?*

- Non-fiction books by Isaac Asimov created a life-long love for science, math, and logical thinking.
- The invention the Internet and the new tools it brought for knowledge sharing and collaboration.
- The support and encouragement from my wife to take risks and follow my passions.

### *What superlative would your family, friends, and colleagues most likely give you?*

A grounded, practical visionary who sees connections and opportunities long before they become commonplace

Heather Berthoud



Lead Consultant  
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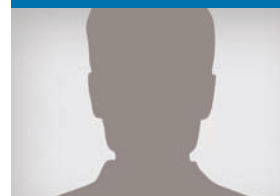
### *What three things have influenced you and why?*

- Immigrating to the United States at a young age—I understood early that people's rules for living change with context, and adaptability is key.
- Training in martial arts—the value of persistence through tough challenges, development of skill through practice.
- Losing my father when I was 13 and he was 39—life is precious, fragile, and finite. Make the most of it.

### *What superlative would your family, friends, and colleagues most likely give you?*

Good listener; forthright; conscientious and caring.

Melissa Bianchi



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## ATTENDEE LISTING (continued)

**Patty Black**



Patient Advisory  
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Faculty Member  
Institute for Patient- and  
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*What three things have  
influenced you and why?*

- Poor patient experiences—caused harm.
- My mentors—they always adjust and move forward.
- My grandmother—great gardener.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Passionate

**Ashley Boelens**



Writer/Editor  
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@AshleyBoelens

*What three things have  
influenced you and why?*

- My grandmother—her joy for life is contagious.

- My parents—motivated me to be successful and have a good work ethic.
- My rescue animals—taught me to be selfless.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Most outgoing

**Margot Bolon**



Writer/Editor  
AF4Q National Program  
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*What three things have  
influenced you and why?*

- The Omnivore's Dilemma by Michael Pollan because it changed my perspective on health.
- A course on the Myers-Briggs Type Indicator personality inventory because it made me look at how people communicate with one another.
- My 9th grade English teacher, a scary woman named Ms. Savage, because she taught me how to write.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Biggest foodie

**Erin Bouquin, MD**



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**Angelia Bowman**



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*What three things have  
influenced you and why?*

- My grandmother. She grew up in nowhere Montana, became a nurse during the war, met and married my (younger!) grandfather in her 30s, had seven children in less than a decade, and was such a staunch advocate for doing well in school and going to college she was practically scary about it. Her face when I got my college degree was well worth her huge (but loving) expectations.
- Einstein's Dreams by Alan Lightman. A book where a (fictional)

Einstein imagines many worlds where time is not a fixed construct. The book is like poetry as it offers an analysis of science and art, creativity and magic, love and loss, death and life.

- Intro to Sociology, Coe College, Fall 1996. I went to college to be a chemist. Loaded up that first semester on the hard sciences, took a sociology class to make things interesting. My whole life changed in 16 weeks.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Most likely to have a book in one hand and a whisk in the other

**Frank Bragg, MD**



Performance  
Improvement Coordinator  
Eastern Maine Healthcare  
Maine  
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*What three things have  
influenced you and why?*

Three high school teachers (French, Math, and English)—they taught me all I know.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

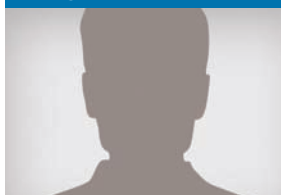
Energetic





## ATTENDEE LISTING (continued)

Craig Brammer



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Paul Brand



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Katherine Brick



Senior Account  
Supervisor  
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*What superlative would your family, friends, and colleagues most likely give you?*

Most curious

LaRay Brown



Senior Vice President  
Corporate Planning,  
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and Intergovernmental  
Relations  
NYC Health and Hospitals  
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*What three things have influenced you and why?*

- Experiencing the military take over of a community in this country (Newark riots)—because the government's response to actions resulting from pent-up frustration of mostly African Americans in their own neighborhoods was militaristic.
- Reading the book *Medical Apartheid*—because it is a clarion call to action toward systemic change.
- My parents—because they were the most hard-working, optimistic, and life-loving people I have known.

*What superlative would your family, friends, and colleagues give you?*

Intense

Mary Brown



Consumer Representative  
Memphis, TN  
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*What three things have influenced you and why?*

- Through years of Bible study, I've learned life lessons: how to love and treat others as I want to be treated.
- My mother and older sister taught me the value of being a confidante.
- My great-grandmother's love for sewing with perfection and professionalism influenced my desire to emulate her lifestyle.

*What superlative would your family, friends, and colleagues most likely give you?*

Most dependable

Pat Brown



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Katherine Browne



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*What three things have influenced you and why?*

Travel, architecture, books—they all make you marvel and see things in a different light.

*What superlative would your family, friends, and colleagues most likely give you?*

Rock star

Janny Brust



Director of Medical Policy  
and Community Affairs  
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## ATTENDEE LISTING (continued)

**Martha Burton  
Santibanez**



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**Molly Cahall**



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**Susan Callahan**



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Communications and  
Membership  
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*What three things have  
influenced you and why*

- My kids are a great  
inspiration to me.

They have shown their  
tremendous character  
over and over— not  
because they were told  
to do so, but because  
they are great people.  
They took personal  
tragedy and turned  
it into motivation for  
helping others and  
have helped raise  
more than \$250,000 for  
cancer research.

- Favorite book: *Skippy  
John Jones*. This book  
makes me giggle every  
time. You can't help  
but let the stress of the  
day fall away and live  
"in the moment" when  
trying to make all of the  
voices. This is a great  
antidote to a crazy day.
- Favorite movie:  
*Anchorman*. It didn't  
really influence me, I  
just think it's hilarious.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

"Princess-wannabe"—I  
was a princess every year  
for Halloween as a kid.  
I got up in the middle  
of the night to watch  
Princess Di get married,  
and I kept my girls home  
from school to watch  
William and Kate get mar-  
ried. We ate scones and  
cucumber sandwiches  
and drank tea (in our PJs)  
with tiaras. Seriously.

**Alyssa Callahan**



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**Jeff Callis**



Senior Associate  
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**Teresa Campbell**



UAW Director/Executive  
Director  
UAW/Ford Community  
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*What three things have  
influenced you and why?*

- My faith in Christ—  
because without my  
spiritual faith, I would  
be nothing. I gain  
strength and insight  
from my belief, and it

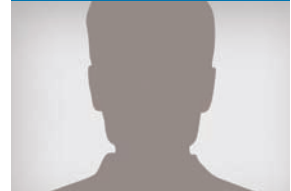
has taught me prin-  
ciples for living and  
treating other people  
right. My faith helps  
me love.

- My 9th grade his-  
tory teacher, Mr. Ward  
Webber—because he  
taught me how to love  
history instead of just  
reading a textbook to  
pass a test. He made it  
come alive, and now I  
enjoy history, which is  
our foundation.
- Education—I'm  
presently working on  
my EdD, and I believe  
education broadens  
your horizons, keeps  
your mind sharp, and  
opens doors that may  
otherwise be closed.  
Education along with  
wisdom can provide  
you a foundation to  
succeed in life.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Assertive and persistent

**Lyn Carey**



Planner  
Alliance for Health  
West Michigan  
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## ATTENDEE LISTING (continued)

**Randall Cebul, MD**



Project Director  
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**Brittany Chase**



Travel and  
Reimbursement  
Coordinator  
AF4Q National Program  
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***What three things have influenced you and why?***

My mom, my church/faith, and my family/friends because all three continuously build me up and inspire/encourage me to keep pushing forward despite any circumstances that may be in my way.

***What superlative would your family, friends, and colleagues most likely give you?***

Most likely to always be taking pictures

**Jim Chase**



President  
Minnesota Community  
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**Robyn Chatman, MD, MPH, CPE, FAAFP, CPHIMS**



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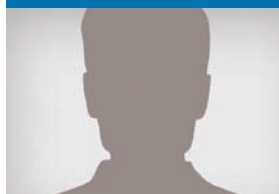
***What three things have influenced you and why?***

- Jesus Christ's life and death—has provided a standard for which to constantly strive.
- My grandmother's life as a midwife in the segregated south—created my first exposure to medicine.
- My father's life as a business owner—taught me to never let anyone work harder than me.

***What superlative would your family, friends, and colleagues most likely give you?***

TechnoGeek

**Katherine Chavez**



Wellness Coordinator/  
Employee Benefits  
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**Michael Chilcoat**



Consumer Representative  
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***What three things have influenced you and why?***

- I had an uncle who got me my first job out of high school. He called me and asked if I was interested. At 17 years old, out of high school, with no intent of going further with my education, I took the job. With the exception of two years I had to spend in the Marine Corps, I worked there

for 38+ years. It was a good job and a great learning experience.

- The Marine Corps boot camp taught the importance of teamwork and trust in other people.
- My wife, who has stuck with me for almost 45 years through thick and thin, good times and the bad ones. She has been the most important and the most influential part of my life!

***What superlative would your family, friends, and colleagues most likely give you?***

If you were asking me, I would hope it would be the Best Dad. If you asked my kids, I think they would say I would grow up to be a 60s hipster.

**Marshall Chin, MD, MPH, FACP**



Richard Parrillo Family  
Professor of Healthcare  
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## ATTENDEE LISTING (continued)

Mylia Christensen



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Robert Cialdini



Influence at Work  
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### *What things have influenced you and why?*

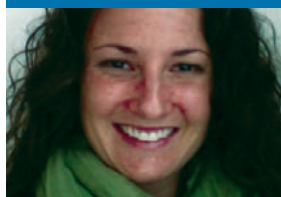
I became interested in the influence process because I was raised in an entirely Italian family, in a predominantly Polish neighborhood, in a historically German city (Milwaukee), in an otherwise rural state. Early on, I recognized that the influence process worked somewhat differently in each of these contexts, and to operate most successfully, I had to understand those differences.

*What superlative would your family, friends, and colleagues most likely give you?*

Among the others they know, people would

describe me as least likely to be swayed by anecdotal evidence

Amanda Clarke



Senior Project Manager  
Finding Answers:  
Disparities Research for  
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Scott Cook, PhD



Deputy Director  
Finding Answers:  
Disparities Research for  
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### *What three things have influenced you and why?*

- My psychotherapy patients. It's inspiring to see people do the hard work to improve their lives and relationships and experience success.
- My maternal grandfather. He experienced several significant challenges in life. Yet, he was always positive, exuded a quiet calm, and was encouraging.

- The novel *A Separate Peace* by John Knowles. It was the right book at the right time.

*What superlative would your family, friends, and colleagues most likely give you?*

You'll have to ask them :-)

Lucy Costa



Member, Consumer  
Health Council  
Massachusetts Health  
Quality Partners  
Greater Boston  
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gmail.com  
@lgctweets

### *What three things have influenced you and why?*

- Class: Facing History & Ourselves.
- Movie: *Casablanca*.
- Person: My college chaplain

Kelly Craig



Director, Care  
Management Initiatives  
Camden Coalition of  
Healthcare Providers  
kelly@camdenhealth.org

### *What three things have influenced you and why?*

- Book: *Mountains Beyond Mountains* by Tracy Kidder—inspirational, especially in the context of public health.
- Bayard Rustin—unsung hero of the civil right movement.
- My mother, Marge—she's funny and articulate. I strive to be like her.

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to take the bocce world by storm

Donna Cryer, JD



Chief Executive Officer  
CryerHealth  
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@dcpatient

### *What three things have influenced you and why?*

- God—my faith sustains me.
- My parents—their example inspires me.
- Living with multiple chronic conditions—overcoming daily challenges gives me perspective and resilience.

*What superlative would your family, friends, and colleagues most likely give you?*

Best cook ever!





## ATTENDEE LISTING (continued)

Jeffrey Cufaude



President and CEO  
Idea Architects  
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@jcufaude

### *What three things have influenced you and why?*

- My years as a restaurant server and manager taught me innumerable lessons about time management, teamwork, and customer service.
- My grandmother making my first IRA contribution as a graduation gift started me on a lifelong path of savings that has illustrated the tremendous power of compounding interest on consistent, small contributions.
- My first association job at the North American Interfraternity Conference (joining the staff after a major reorganization) instilled in me the value of stretch goals and organic and evolving strategy generated in a high-trust, highly collaborative, yet autonomous environment.

*What superlative would your family, friends, and colleagues most likely give you?*

WYSIWYG

Susie Dade



Deputy Director and  
AF4Q Project Director  
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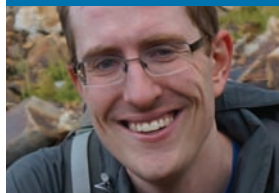
### *What three things have influenced you and why?*

- Being a parent—there's nothing like raising a child to get you outside of your own head.
- My mother-in-law, who at age 85 goes to the gym and walks a mile every day.
- Losing dear friends my own age to serious illnesses brings greater clarity about what really matters.

*What superlative would your family, friends, and colleagues most likely give you?*

I'm afraid to ask them... but I'm sure they'd say charming in every way

Matt Daniels



CFO of AHEAD Research  
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@symcat

### *What three things have influenced you and why?*

- The Internet—this has already revolutionized so many aspects of the economy and our society, and we're not done yet. I like the idea of putting information in the hands of anyone with a computer nearly instantly and at relatively low cost.
- The debate and reporting over the Affordable Care Act (Obamacare)—The coverage over the past few years of Obamacare and the health care system in general has shown that we need to rethink the way that people seek, receive, and pay for medical treatment in the United States. Moreover, we need to empower patients to take more control of their care.
- Working with health data in other countries—in many poorer countries, data are often lower quality, and the data literacy is lower. There's a lot you can achieve just by organizing the data

and asking the right questions of them. In the United States, we're generally better with our health data; but even though we have enormous datasets, we haven't yet used them to make something simple and powerful enough to change how everyday consumers seek care.

*What superlative would your family, friends, and colleagues most likely give you?*

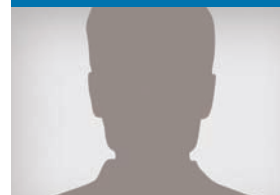
Most inquisitive

Catherine Davis,  
MSN, PhD



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Improvement Consortium  
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François de Brantes



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## ATTENDEE LISTING (continued)

Randa Deaton



Corporate Director/  
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Collaborative  
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rdeaton@ford.com  
@KHCollaborative

### *What three things have influenced you and why?*

- My mother taught me to respect and value everyone's unique perspective and ideas. I believe we grow as individuals and organizations by embracing open dialogue of differing opinions. Surrounding yourself with people who always agree with you can quickly cause you to lose compassion and valuable perspective.
- My undergraduate degree taught me that knowledge is limitless and that I have the power to learn about anything I desire.
- My faith in Christ brings me peace, comfort, and strength.

*What superlative would your family, friends, and colleagues most likely give you?*

Honest and assertive

Rosemary Den Ouden



Chief Operations Officer  
Humboldt-Del Norte  
Independent Practice  
Assn.  
Humboldt County, CA  
rdenouden@hdnfmc.com  
@hdnfmc

Terrisca Des Jardins



Program Director  
Southeast Michigan  
Beacon Community  
tdesjardins@semha.org

### *What three things have influenced you and why?*

- My mom for raising four children on her own under very challenging economic circumstances.
- My high school teacher/college writing professor, who taught me how to think and write.
- An early internship that put me on a career path focusing on underserved populations and the power of multi-stakeholder collaboration.

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to operate a stealth bomber

Pam Dickson



Associate Vice President  
Robert Wood Johnson  
Foundation  
pdickson@rwjf.org  
@pdickso

### *What three things have influenced you and why?*

- Parents—work ethic.
- Health policy literature—passion for importance of a healthy society.
- Husband—has taught me not to take life too seriously.

*What superlative would your family, friends, and colleagues most likely give you?*

Best poker face

Andrea Ducas



Program Associate  
Robert Wood Johnson  
Foundation  
aducas@rwjf.org  
@andreaducas

### *What three things have influenced you and why?*

- One of the first courses I took in college, Culture and Health. It completely changed the way I thought about health, which up until that point I had really only associated with medical care.
- A handful of friends I've been close to for many years. I've grown (and continue to grow) with them, and even married one. Undoubtedly they've shaped the person I am in many ways.
- Growing up in South Florida. It makes winter a little less easy to tolerate.

*What superlative would your family, friends, and colleagues most likely give you?*

- Shortest person in the room
- Most likely to turn something light into an overly intellectual conversation
- Unexpected source of spunk



## ATTENDEE LISTING (continued)

Hester Duisik



CAB Board Member  
Kansas City, MO  
hesterduisik@gmail.com

Jim Dunford, MD



EMS Medical Director  
City of San Diego  
Fire-EMS  
jdunford@sandiego.gov  
@SanDiegoMD1

*What three things have influenced you and why?*

- My family—as a kid, I lived all over the United States. I learned how to adapt quickly to changing circumstances.
- Columbia University College of Physicians and Surgeons—my classmates gave me the confidence to believe that anything was within reach.
- My wife Renee—her support has enabled me since 1976.

*What superlative would your family, friends, and colleagues most likely give you?*

One of the best all-around physicians they know

David Dunn



Executive Director  
Texas Charter Schools Association  
ddunn@txcharterschools.org  
@TCSAnews

*What three things have influenced you and why?*

- Davy Crockett
- Bob Bullock
- George W. Bush

*What superlative would your family, friends, and colleagues most likely give you?*

Earnest

Katie Dyer



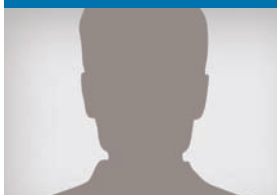
Data Analyst  
Healthy Memphis  
Common Table  
Memphis, TN  
katie.dyer@healthymemphis.org

Kate Ebersole



Director of Care Transformation and Community Health Improvement  
P<sup>2</sup> Collaborative of Western New York  
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Stacey Eccleston



Research and Implementation Leader  
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Mona El-Shamaa



Project Manager  
Finding Answers:  
Disparities Research for Change  
melshamaa@bsd.uchicago.edu

*What three things have influenced you and why?*

- My family has had a huge influence on me,

instilled in me a drive and passion for learning and for aspiring to find a career that will contribute to the world somehow.

- My travels have given me insight and perspective on how people live outside my circle and country.
- Lastly, my MPH program at University of Michigan gave me the skills and knowledge I needed to begin my career in public health.

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to attract visitors to Chicago by raving about Chicago's amazing culinary delights

Doug Emery



Program Implementation Leader, Western Region  
Health Care Incentives Improvement Institute, Inc.  
doug.emery@hci3.org



## ATTENDEE LISTING (continued)

Jenny Englerth



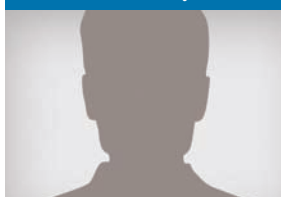
Executive Director  
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Vanessa Evans



Consumer Representative  
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Thomas Feeney



Chief Financial Officer  
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Memphis, TN  
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John Feil



Patient Partner  
Aligning Forces for  
Quality-SCPA  
South Central PA  
jwfeil@verizon.net

### *What three things have influenced you and why?*

- Parents—they developed and nurtured me through my adolescent years, which in part makes me who I am today.
- Arlene, my wife and friend—we have been together for more than 40 years. We have a great family. She has been the glue that holds everything together. We are soul-mates. I highly value her opinions.
- My career in law enforcement—I entered into it for public service, which I found satisfying and rewarding. I never knew how rewarding it could be until I was thanked by a family member of a homicide victim. It was about two years after the trial. He saw me and remembered who I was. He wanted to thank me for my testimony. It was nice to know that I had made a difference in someone's life. I hope that as a patient partner I can make a difference.

### *What superlative would your family, friends, and colleagues most likely give you?*

Best Popi by my grandkids

Dede Feldman



Consumer Representative  
New Mexico Coalition for  
Healthcare Quality  
New Mexico  
dedefeld@comcast.net  
@senatorfeldman

### *What three things have influenced you and why?*

- The experiences of ordinary people I have met at their doors in campaigning for the NM State Senate, where I served for 16 years.
- My experience as chairman of the NM legislature's Health and Human Services Committee, a position that allowed me to listen to problems and formulate practical solutions.
- I have received many awards for my service from health care advocates, including the NM Pediatric Society's Child Advocate of the Year (2000), Hero Awards from NM Con Alma Foundation, the NM Cancer Care Alliance, and the Nurse Advice

Hotline (which I helped establish). I have also received the William Dixon First Amendment Freedom Award from the Foundation for Open Government for my efforts to gain greater transparency of legislative proceedings and the Milagro Award from my peers in the NM Senate for "tackling complex issues, withstanding arduous debates, and advancing leading edge social issues."

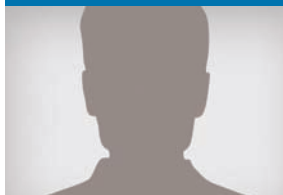
### *What superlative would your family, friends, and colleagues most likely give you?*

One of the best legislators New Mexico has ever seen—and now, with her new book, *Inside the New Mexico Senate*, one of the best writers.



## ATTENDEE LISTING (continued)

Nicolas Ferreyros



Account Supervisor  
GYMR Public Relations  
nferreyros@gymr.com  
@nickcf

### *What three things have influenced you and why?*

- My dad—because of his strength and perseverance as a single father with two children.
- *The Shawshank Redemption* movie—because it presented a vivid depiction of the importance of justice to me as a young viewer.
- My first real job as a car valet—because it taught me a lot about people (good and bad).

### *What superlative would your family, friends, and colleagues most likely give you?*

Loyal

Lynn Fick-Cooper



Co-Deputy Director &  
Lead Faculty  
Center for Creative  
Leadership  
fickl@ccl.org  
@CCLdotORG

### *What three things have influenced you and why?*

- My family—my parents' divorce influenced my drive and ambition to have a fulfilling career of my own while also enjoying a healthy marriage and motherhood.
- My hard-wired love of people—has probably been the primary influence over my passion and my choices to work in nonprofits throughout my career.
- My strong desire for justice and equality—has influenced my work to help nonprofit leaders get the same high-quality leadership development that the corporate sector gets.

### *What superlative would your family, friends, and colleagues most likely give you?*

High energy

Glenn Flores, MD, FAAP



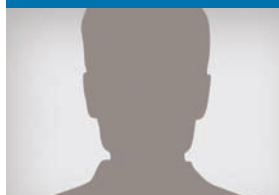
Professor of Pediatrics  
and Public Health  
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Southwestern Medical  
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Renee' Frazier



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Tina Frontera



Chief Operating Officer  
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Measurement  
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John Gallagher



Director, Communication  
and Development  
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healthalliance.org  
@WAHealthCheckup

Emmy Ganos



Program Associate  
Robert Wood Johnson  
Foundation  
eganos@rwjf.org  
@emmyganos

### *What three things have influenced you and why?*

- Way back, I took a Health and the Social Body class at Beloit College that forever changed the way that I look at health and health care.
- I'm inspired and intrigued every day by public radio, especially *Fresh Air* with Terry Gross and *This American Life*.
- And mom and dad have to be on this list as well. They taught me how to read—talk about influence!

### *What superlative would your family, friends, and colleagues most likely give you?*

I asked a friend, and this is what she (accurately) said: Most likely to have eaten mac-n-cheese for three of her last six meals



## ATTENDEE LISTING (continued)

**Brianna Gavio**



Senior Account Executive  
GYMR Public Relations  
bgavio@gymr.com  
@bgavio

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to be a secret agent

- An undergraduate education at a Quaker college—learned the power of a community built on the principles of individual respect and the pursuit of justice.
- A lifelong involvement in long distance running—learned patience and a tolerance for discomfort.
- An early exposure to superb leadership role models—saw how important things can be done in the right way.

*What superlative would your family, friends, and colleagues most likely give you?*

"He's very quiet...but listens well."

**Patrick Gordon**



Associate Vice President of Community Integration  
Rocky Mountain Health Plans  
patrick.gordon@rmhp.org

**Elizabeth Gray**



Research Associate  
George Washington University Department of Health Policy  
egray11@gwu.edu

*What three things have influenced you and why?*

- A religious studies course taken in college challenged my belief system and gave me a different view on faith and my understanding of religious history.
- My parents have influenced me more than anything—they've taught me about

character, integrity, hard work, and empathy through example as well as life lessons.

- A trip to Brazil in 2008 for volunteer work helped give me a different perspective and better understanding of the world and the impact that socioeconomic status has on opportunity and physical health.

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to win a talking marathon

**Jim Green**



Executive Director of Human Resources  
Lacks Enterprises  
West Michigan  
j.green@lacksenterprises.com

**Terrell Halaska**



Partner  
HCM Strategists  
terrell\_halaska@hcmstrategists.com  
@4293rd

**Andrea Hallowell Miller**



Program Manager,  
Cross-Site Learning  
Camden Coalition of Healthcare Providers  
andrea@camdenhealth.org  
@camdenhealth

*What three things have influenced you and why?*

My mom, who taught me that women can work hard and be great mothers; a creative nonfiction class in college, which is where I became interested in the art of narrative; growing up in the often-maligned but truly beautiful state of New Jersey.

*What superlative would your family, friends, and colleagues most likely give you?*

Secret fount of horror movie knowledge





## ATTENDEE LISTING (continued)

**Terry Hammond,**  
PhD, MPH



Senior Health Care Analyst  
Oregon Health Care  
Quality Corporation  
Oregon  
terry.hammond@  
q-corp.org

*What three things have  
influenced you and why?*

- GWF Hegel—master. Helped me understand society, culture, mind, spirit.
- Amsterdam—cycling, canals, blue herons (sometimes I wish I had less brains and more wings).
- Love: calming, caring, caressing.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Crazy about shogi

**Kate Haralson**



Specialist-Project  
Management  
Cincinnati Children's  
Hospital Medical Center  
katherine.haralson@  
cchmc.org

*What three things have  
influenced you and why?*

My mom, having a baby,  
and living abroad.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Most likely to go off  
the grid

**Dara Harris**



Consumer Representative  
Detroit, MI  
dharris586@att.net

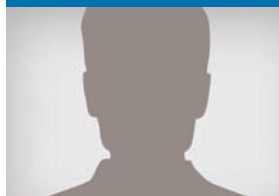
*What three things have  
influenced you and why?*

- *The Power of Positive Thinking* by Norman Vincent Peale because it taught me that if you think positive thoughts and stay focused, you can achieve anything.
- Show host, actress, producer, and philanthropist Oprah Winfrey because she is an example that you can overcome any obstacle and be successful in life.
- Faith is an influence in my life because you can accomplish anything with it.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Extremely business  
minded

**Margaret (Peg) Hartig,**  
PhD, APRN-BC, FAANP



Professor and Assistant  
Vice Chancellor  
University of TN Health  
Science Center  
Memphis, TN  
mhartig@uthsc.edu

*What three things have  
influenced you and why?*

- Mother—curiosity and determination to accomplish, even when difficult.
- Department chairperson—quietly supportive mentor; excellent example of how to lead others.
- Dean—creative and passionate about creating new paths for others.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

- Supportive mentor
- Trustworthy
- Plays well with others

**Dianne Hasselman**



Director of Value-Based  
Purchasing  
Center for Health Care  
Strategies  
dhasselmann@chcs.org

**Hilary Heishman**



Program Officer  
Robert Wood Johnson  
Foundation  
hheishman@rwjf.org  
@hilaryheishman

*What three things have  
influenced you and why?*

- The book *Franney and Zooey* because of its underlying messages about integrity and compassion.
- The book *Community Organizing and Community Building for Health* because it was my first playbook for how to improve community health.
- Mr. Hammer's life science class in middle school sparked my ongoing nerdy passion for biology and natural systems.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Most likely to be stifling  
inappropriate laughter



## ATTENDEE LISTING (continued)

Kathy Hempstead



Senior Program Officer  
Robert Wood Johnson  
Foundation  
khempstead@rwjf.org

*What three things have influenced you and why?*

- Riding a Greyhound bus across the country.
- Working in adult literacy.
- Writing my dissertation.

All of them helped me to learn a lot about people near and far, past and present.

*What superlative would your family, friends, and colleagues most likely give you?*

The bossiest

Shelley Hirshberg



Executive Director  
P2 Collaborative of  
Western New York  
shelley@p2wny.org  
@P2WNY

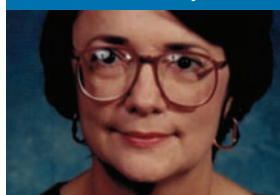
*What things have influenced you and why?*

My husband because he is grounded, intuitive, and has a lot of wisdom.

*What superlative would your family, friends, and colleagues most likely give you?*

Energizer bunny or force of nature

Audrey Holdsworth-Payne



Consumer Advisory Board  
Member  
Kansas City Quality  
Improvement Consortium  
Kansas City, MO  
nkcnea@kcnet.com

*What three things have influenced you and why?*

- A librarian.
- A PTA president.
- And a music teacher.

Why? My graduate school academic advisor was quite firm when he corrected my behavior by saying, "We don't take classes, we learn and study with people."

*What superlative would your family, friends, and colleagues most likely give you?*

What people would say about me is that I will probably be the oldest student in the last class in which I participate, so oldest student or old school or life-long learner

Susan Hunt



Beacon Project Director  
Hawaii Island Beacon  
Community  
susanbh@hawaii.edu

*What three things have influenced you and why?*

- Earl Bakken, founder of Medtronic, Inc.—his accomplishments, leadership philosophy, and kindness are inspirational.
- My first job out of grad school at Intermountain Health Care—set the standard for performance excellence, organizational culture, and quality.
- *The 7 Habits of Highly Effective People*—I live by these principles at work and at home.

*What superlative would your family, friends, and colleagues most likely give you?*

Dependable and committed

Kathy Hutcheson

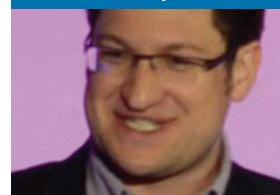


Consumer Engagement  
Coordinator  
Aligning Forces for  
Quality-SCPA  
South Central PA  
khutcheson4@wellspring.org

*What three things have influenced you and why?*

- An epidemiology class.
- Book—*In Defense of Food* by Michael Pollan.
- My Aunt Ann, who always had a great sense of humor.

Noah Iliinsky



Visualization Expert/  
Industry Luminary  
IBM Center for Advanced  
Visualization  
iliinsky@gmail.com  
@noah

*What three things have influenced you and why?*

The Macintosh, bicycles, and sushi. All are examples of excellent design: fully functional products that are intentionally designed to serve the needs of their user.



## ATTENDEE LISTING (continued)

*What superlative would your family, friends, and colleagues most likely give you?*

Enthusiastic

Erin Inman, PharmD



Director of Healthier Communications  
Spectrum Health  
West Michigan  
erin.inman@spectrumhealth.org

Art Jacobson



Consumer Representative  
Maine  
ajacobson43@gmail.com

*What three things have influenced you and why?*

- Book—*Healing of America* by T.R. Reid.
- Movie documentary *Forks Over Knives*—dramatic new approaches to reduce health care costs in America.
- Also Michael Moore's documentary on America's health care system in comparison to other industrial nations.

*What superlative would your family, friends, and colleagues most likely give you?*

Exercise freak

Mariellen Jewers



Senior Research Associate  
AF4Q National Program Office—George Washington University  
mjewers@gwu.edu

*What three things have influenced you and why?*

The three things that have influenced me are: traveling to Spain, starting a policy debate team, and being a Peace Corps volunteer. These three experiences influenced my knowledge of the world, how I approach problems, and how I engage others to work toward a common goal.

Beverly Johnson



President/CEO  
Institute for Patient and Family-Centered Care  
bjohnson@ipfcc.org

*What three things have influenced you and why?*

- Patient and family stories.

- The opportunity to work with visionary and inspiring leaders in health care organizations across North America and beyond.
- My own family health care experiences.

Melissa Jones



Project Director  
Aligning Forces Humboldt  
Humboldt County, CA  
melissa.jones@humboldt.edu

Connie Jones



Director, Community Services, Seniors Plus  
Maine  
cjones@seniorsplus.org

*What three things have influenced you and why?*

- The ocean is my muse.
- Dale Carnegie course changed my life.
- Old people are my passion.

*What superlative would your family, friends, and colleagues most likely give you?*

When all is said and done, I'm just a country girl

Karen Jones, MD, FACP



Vice President and Chief Medical Officer  
WellSpan Medical Group  
South Central PA  
kjones@wellspan.org

Katrina Kahl



Director of Communications  
Oregon Health Care Quality Corporation  
Oregon  
katrina.kahl@q-corp.org

*What three things have influenced you and why?*

- My siblings have had a big influence on me; we support each other and also hold each other accountable to high standards.
- Living in big cities — you learn a lot on the NYC subways.
- Epidemiology classes taught me the importance of effectively communicating health information!





## ATTENDEE LISTING (continued)

Carol Kaschube



Business and Event  
Coordination Manager  
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metrohealth.org

Margaret Kay



Manager,  
Communications and  
Marketing  
AF4Q National Program  
Office—George  
Washington University  
maggiekay@  
email.gwu.edu  
@comma\_queen

### *What three things have influenced you and why?*

- Humorists like Monty Python because they remind me that nothing is so sacred that you can't look at it in a new way.
- The Beatles because they showed me it's possible to keep exploring and making changes without losing your sense of self.
- The people in my life who've shown me that kindness doesn't mean weakness.

### *What superlative would your family, friends, and colleagues most likely give you?*

Most likely to edit the \*\*\*\* out of your paper

Cindy Keltner



Executive Director  
HealthCare Quality  
Institute  
cynthia.keltner@  
hcqinstitute.org  
@cjkeltnr

### *What three things have influenced you and why?*

- My parents influenced me in my work ethic. They taught me to be self-reliant, to go to work and do my best every day, to be self-confident . . . with grace.
- Ann Rains, one of my first managers, taught me several important human resource lessons, such as how to fire someone and have them thank you for the opportunity.
- Volunteer work in my community taught me to be thankful every day. Chairing the River City Food Bank Empty Bowls Fundraiser for two years and seeing how just a few dollars can make such a huge impact on the lives of so many people

in need was an eye-opening experience.

Jennifer Kemp



Sr. Communications  
Specialist/Project  
Coordinator  
New Mexico Coalition for  
Healthcare Quality  
New Mexico  
jkemp@healthinsight.org

Christine Kemp



Community Health  
Improvement Coordinator  
P2 Collaborative of WNY  
Western New York  
ckemp@p2wny.org

### *What superlative would your family, friends, and colleagues most likely give you?*

Most likely to never stop moving

Anjum Khurshid



Health Systems  
Director  
Louisiana Public Health  
Institute  
akhurshid@lphi.org

Edward Kim



Assistant Professor  
wHealth  
kime@tcnj.edu  
@edk208

### *What three things have influenced you and why?*

- My family—extremely supportive of my work.
- My PhD program—learned how to do research and learned how to accept rejection.
- My faith—turned my life towards being other centric.



## ATTENDEE LISTING (continued)

Martha King



Health Program Group  
Director  
National Conference of  
State Legislatures (NCSL)  
martha.king@ncsl.org  
@NCSLorg

*What three things have  
influenced you and why?*

- My parents taught me compassion and instilled in me many values, including the importance of a loving family, education, and social justice.
- John F. Kennedy and Martin Luther King, Jr., both inspired me to public service with their leadership. I joined the Peace Corps as a result and also have devoted my professional and volunteer life to the public sector.
- My graduate school internship instructor, who lobbied the state legislature for a county department of human services. This experience changed the course of my career to become involved in public policy and state legislative work.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Smart, fun,  
compassionate

Michael King



Vice President  
MSL Washington DC  
michael.king@  
mslgroup.com

Maureen Kirkwood



Executive Director for  
Healthcare Access  
Heart of West Michigan  
United Way  
West Michigan  
mkirkwood@  
firststepskent.org

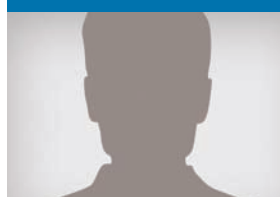
*What three things have  
influenced you and why?*

- My mentor—the example of his wisdom in working with people, collaborative spirit, and ethics have inspired me to become a better leader myself.
- My son—becoming a parent is the most joyous, difficult, and profound experience I've ever had.
- *Breaking Bad*—I'm writing this two days after I watched the series finale, so I'm still under its spell!

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

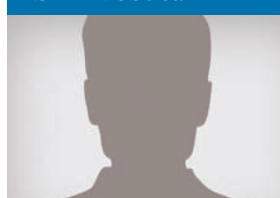
Most likely to break into  
a musical theater song at  
any given moment

Leslie Kirle



Project Director  
Massachusetts Health  
Quality Partners  
Greater Boston  
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Kevin Klobucar



President & CEO  
Blue Care Network  
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Allison Koehler



Account Coordinator  
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Kate Kohn-Parrott



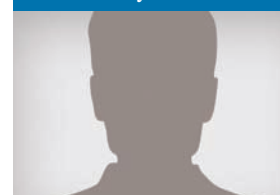
President and CEO  
Greater Detroit Area  
Health Council, Inc.  
Detroit, MI  
katekohnparrott@  
gdahc.org

Poornima Kumar



Director of Quality  
Improvement  
Kansas City Quality  
Improvement Consortium  
Kansas City, MO  
pkumar@kcqic.org

Deanna Kyrimis



CEO  
New Mexico Heart  
Institute  
New Mexico  
deannak@nmhi.com



## ATTENDEE LISTING (continued)

Maryjoan Ladden,  
PhD, RN

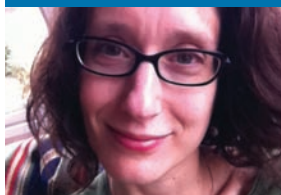


Senior Program Officer  
Robert Wood Johnson  
Foundation  
mladden@rwjf.org

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

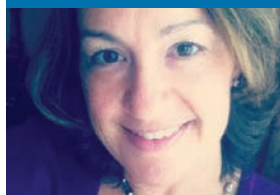
Curious

Barbara Lambiaso,  
MSW, MPH



Project Manager  
Massachusetts Health  
Quality Partners  
Greater Boston  
blambiaso@mhqp.org  
@MHQP

Lisa Lamkins



Consumer Representative  
Wisconsin Collaborative  
for Healthcare Quality  
Wisconsin  
llamkins@aarp.org

*What three things have  
influenced you and why?*

The three things that have  
influenced me the most  
are my parents and the  
strong family they built;  
Grinnell College, where  
I got my undergraduate  
degree and learned seri-  
ously critical thinking; and  
music (especially grunge),  
which makes me happy.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

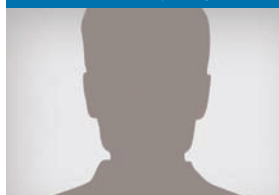
My daughter swears I'm  
the Most Awesome Mom  
Ever. That would be the  
best thing I could ever be.

Sandy Larsen



Manager, DDS Measure  
Validation  
MN Community  
Measurement  
Minnesota

Kevin Lauterjung



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Principal, Community  
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Better Health Greater  
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Bob Leibenluft, JD



Partner  
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hoganlovells.com

Lisa Letourneau,  
MD, MPH



Executive Director  
Maine Quality Counts  
Maine  
lletourneau@  
mainequalitycounts.org  
@mequalitycounts

*What three things have  
influenced you and why?*

- My children, because  
they are the most hon-  
est people I know.
- The consumers on our  
Board & QC Consumer  
Advisory Council,  
because they bring  
a new perspective to  
everything we do.
- Ed Wagner, because he  
introduced me (and our  
entire medical com-  
munity) to the power of  
systems thinking.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Most likely to be doing six  
things at once (and that's  
not always good...)



## ATTENDEE LISTING (continued)

Alexandra Levit



President  
Inspiration at Work  
arl@alexandralevit.com  
@alevit

### *What three things have influenced you and why?*

I have been most influenced by emotionally challenging experiences because they force one to grow, by older mentors because they've been where I am now and have lived to tell the tale, and by technological advancements because they have transformed how we interact and work.

### *What superlative would your family, friends, and colleagues most likely give you?*

Most organized

Alexis Levy



Communications Officer  
Robert Wood Johnson  
Foundation  
alevy@rwjf.org  
@adelevy

Karen Linscott



Chief Operating Officer  
National Business  
Coalition on Health  
klinscott@nbch.org

Kerry Loeffler



Business Coach &  
Consultant  
Talent Trust  
Cincinnati, OH  
kloeffler@talenttrust.net

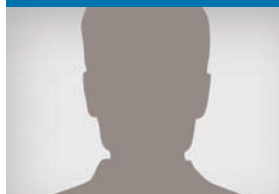
### *What three things have influenced you and why?*

- My parents influenced me to be of service to others and to value education/lifelong learning.
- My husband has helped me to live life at an easy-going pace and to appreciate a sense of humor.
- My siblings have been a social and emotional network throughout my life, and more recently we've reconnected through our weekly health conference calls.

### *What superlative would your family, friends, and colleagues most likely give you?*

Kerry knows everyone—she's a connector

Martin Love



Chief Executive Officer  
Humboldt-Del Norte  
Independent Practice  
Assn.  
Humboldt County, CA  
mlove@hdnipa.com

Thomas Love, PhD



Professor of Medicine,  
Epidemiology &  
Biostatistics; Data Director  
Better Health Greater  
Cleveland  
Cleveland, OH  
thomas.love@case.edu  
@ThomasLovePhD

### *What three things have influenced you and why?*

- An elementary course in statistics that I TA'd for as a new graduate student (and its lead professor) set me on the professional course I followed for many years.
- Bill James, the baseball writer, historian, and statistician—for his

remarkable ability to write clearly about data and what he learned from it.

- Nate Silver—for some of the same reasons. I particularly admire his ability to write about complex ideas with clarity.

### *What superlative would your family, friends, and colleagues most likely give you?*

It would be related to volume. In addition to being a large person, I have a well-trained and strong voice, and less-than-ideal hearing. Thus, I can be awfully loud.

Roopa Mahadevan



Program Associate  
Center for Health Care  
Strategies  
rmahadevan@chcs.org



## ATTENDEE LISTING (continued)

Ellen V. Makar



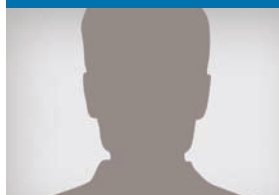
Senior Policy Advisor  
Office of Consumer  
eHealth, Office of the  
National Coordinator for  
Health IT  
ellen.makar@hhs.gov  
@makarel5

Paul Mattessich



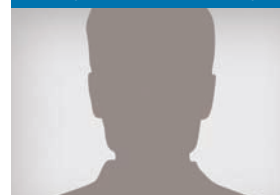
Consumer Representative  
Minnesota Community  
Measurement  
Minnesota  
paul.mattessich@  
wilder.org

Rebecca McAtee



Policy Initiatives Advisor  
Wisconsin Department of  
Health Services  
Wisconsin  
rebecca1.mcatee@  
wisconsin.gov

Kerry Anne McGeary



Senior Program Officer  
Robert Wood Johnson  
Foundation  
kmcgeary@rwjf.org

*What three things have  
influenced you and why?*

- Working in Overtown  
section of Miami, FL.
- Loving people with  
disabilities.
- Living in Argentina.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

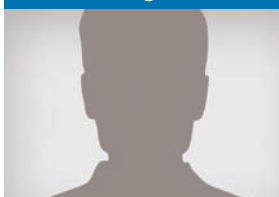
The strongest

Keith Mandel, MD



Vice President of Medical  
Affairs Assistant Professor,  
UC Department of  
Pediatrics  
Cincinnati Children's  
Hospital Medical Center  
keith.mandel@cchmc.org

Tara Maving



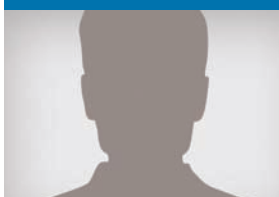
Executive Assistant/  
Office Manager  
P2 Collaborative of  
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tmaving@p2wny.org

Patrick McCabe



Partner  
GYMR Public Relations  
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Lori McAleer



Project Manager  
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Council  
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Lisa Mason



Vice President,  
Cost Quality  
Greater Detroit Area  
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lmason@gdahc.org

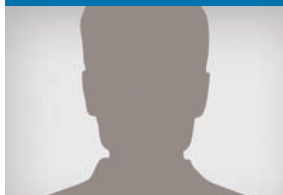
Tricia McGinnis



Director  
Center for Health Care  
Strategies  
tmcginnis@chcs.org

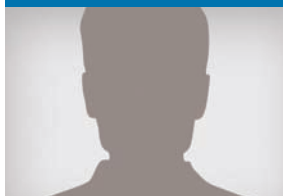
## ATTENDEE LISTING (continued)

Peter McGough, MD



Medical Director,  
University of Washington  
Neighborhood Clinics  
Puget Sound Health  
Alliance  
Puget Sound, WA  
pmcgough@uwpn.org

Meghan Meeker



Executive Operations  
Coordinator  
Wisconsin Collaborative  
for Healthcare Quality  
Wisconsin  
mmeeker@wchq.org

### *What three things have influenced you and why?*

- Learning to cook, as a child, with my mother and grandmother inspired a love of preparing and eating food from our family's ethnic heritage and many other cuisines.
- Serving as a Peace Corps Volunteer in Guatemala provided new insights about the contrasts, and more importantly, the similarities among people of different nations and cultures.

- Spending long weekends on Rock Island State Park in Lake Michigan with no electricity, running water, or cell phone coverage helps me appreciate the beauty of nature and our need to care for it.

Susan Mende



Senior Program Officer  
Robert Wood Johnson  
Foundation  
smende@rwjf.org  
@susanmende

### *What three things have influenced you and why?*

- My parents—their unwavering convictions.
- Living overseas—made me realize the power of adaptation.
- Marrying a non-American—keeps my feet in two countries.

### *What superlative would your family, friends, and colleagues most likely give you?*

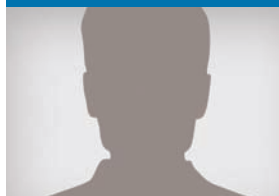
Stubbornest

Bobby Milstein



Director  
ReThink Health  
bmilstein@  
rethinkhealth.org

Mary Minniti



Quality Improvement  
Manager  
Institute for Patient- and  
Family-Centered Care  
Oregon  
mminniti@ipfcc.org

Elizabeth Mitchell



President & CEO  
Network for Regional  
Healthcare Improvement  
emitchell@nrhi.org

Erica Mobley



Senior Manager,  
Communications &  
Development  
The Leapfrog Group  
emobley@  
leapfroggroup.org  
@leapfroggroup

### *What three things have influenced you and why?*

- Desire to make health care safer for all consumers, because patients deserve a hospital stay free of harm and error.
- Belief in transparency, because patients deserve all the information they can possibly receive before choosing a provider.
- Family, because they are my core support system and behind everything I do.

### *What superlative would your family, friends, and colleagues most likely give you?*

Determined, because I am unwilling to let obstacles stand in the way of my goals, professionally (rallying consumers and employers behind the movement to improve hospital care!) and personally (running a 10-mile race!).

## ATTENDEE LISTING (continued)

Patricia Montoya, MPA



Director  
New Mexico Coalition for  
Healthcare Quality  
New Mexico  
pmontoya@  
healthinsight.org

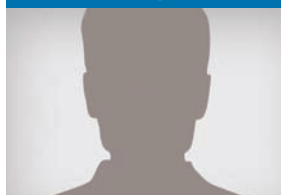
*What three things have influenced you and why?*

- My parents played a big part in shaping me and making me who I am. They provided me with my values, drive and work ethic. My mother was sickly all my life and died when I was 17, so the journey with her directed me into health care and provided the passion for my work.
- *Living History* by Hillary Rodham Clinton (she is one of my role models).
- My Catholic education had a great deal of influence on my service attitude.

*What superlative would your family, friends, and colleagues most likely give you?*

We are not quite sure what she does

Laura Moody



Consumer Representative  
West Michigan  
lmoody@grcc.edu

*What three things have influenced you and why?*

- My mother was a nurse, and she inspired me to become one; and my father, a pastor, inspired me to give back to the community.
- My husband, Nathaniel, and our four children supported and encouraged me to follow my dreams of being a nurse.
- "If I Can Help Somebody As I Travel Along The Way Then My Living Shall Not Be In Vain" (this is a song I often sing).

*What superlative would your family, friends, and colleagues most likely give you?*

I am often called the Night Angel for the sense of care that I give to others by going out my way to take care of the sick and shut-in at home and in the community, helping out the poor, and being an advocate for the health needs of others.

Ashley Moore



Executive Associate  
AF4Q National Program  
Office—George  
Washington University  
acmoore3@gwu.edu  
@ash\_c\_moore

*What three things have influenced you and why?*

Faith, family, and friends would be the things that have the biggest influence in my life. I live a faith-based life, and most of my values, morals, and principles are based in my faith. My family is absolutely phenomenal, and they are the reason I'm the woman I am today. My friends, unlike my family, were chosen by myself. I think they are great people, and I value them. They are a part of my life; and along with being great people to have fun with, they are great people to learn life's lessons with, and they encourage me to be my greatest self.

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to be a therapist

Mark Moreno



Vice President for  
Governmental Relations  
The University of Texas  
MD Anderson Cancer  
Center  
mmoreno@  
mdanderson.org  
@MDAndersonNews

*What things have influenced you and why?*

I have been significantly influenced by my parents' compassion for and service to those in need, their strong work ethic, and devotion to family. I have also been influenced by the incredible healing hands and talents of the gifted caregivers and researchers at MD Anderson. Their efforts save lives and improve cancer medicine every day, inspiring hope for our patients and strong dedication from those who have the privilege of working in the Texas Medical Center and MD Anderson.





## ATTENDEE LISTING (continued)

Beatrice Munroe-Scott



Senior Pastor  
New Hope Full Gospel  
Church Ministries  
Greater Boston  
pastormunroescott@  
msn.com

*What things have  
influenced you and why?*

My mother—she had a failure-is-not-an-option attitude. She believed in helping others with her giving, caring, time, and prayers. She believed in education and graduated from high school in her 60s because she had to start working at age 13.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Excellent; and most likely to grow up into a hipster

Erik Muther



Executive Director  
Pennsylvania Health Care  
Quality Alliance  
South Central PA  
erik.muther@phcqa.org

Andrea Neely



Associate Director  
AARP  
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aneely@aarp.org  
@mahoganymama06

Dylan Nelson



Manager, Regional  
Support  
AF4Q National Program  
Office—George  
Washington University  
dylannelson@gwu.edu  
@DylanNelson

*What three things have  
influenced you and why?*

- My freshman year English teacher, Ms. Surface, taught me how to get excited about writing on topics that others might consider dry or uninteresting, which has influenced my career.
- My relatively mild epilepsy and associated run-ins with the U.S. health care system have given me insight into some of the good and bad aspects of the system and make me want to do something about it.

- Finally, my parents influenced me in quite a few ways!

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

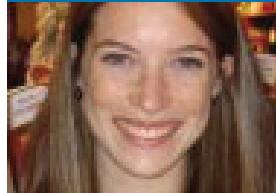
Most likely to skip prom to go to a family reunion

Susan Nelson, MD



Medical Director  
Healthy Memphis  
Common Table  
Memphis, TN  
susan.nelson@utmg.org

Aliza Norcross



Research Associate  
AF4Q National Program  
Office—George  
Washington University  
alizasn@email.gwu.edu  
@AlizaSN

*What three things have  
influenced you and why?*

- My grandma—she continues to have the most positive outlook on life at age 88, she's full of love and energy, and she reads the entire NY Times every single day. Oh, and she makes the best matzo ball soup ever.

- Being out in nature is very restorative and inspiring.
- Failing to choose a single book, I would say libraries.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Most likely to chat about food/recipes/restaurants

Christie North



Executive Lead/Vice  
President, Utah  
Utah Beacon/  
HealthInsight  
cnorth@healthinsight.org

*What three things have  
influenced you and why?*

- Human dynamics.
- Joe Horton.
- Interpersonal communication.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Ms. Sarcasm



## ATTENDEE LISTING (continued)

Christine Norton



Consumer  
MN Community  
Measurement  
Minnesota  
chrisnorton@msn.com

*What three things have influenced you and why?*

- My parents instilled values of hard work, honesty, and commitment to social justice.
- My teachers at the all-female high school and college I attended fostered women's leadership and responsibility to give back to the community.
- My breast cancer diagnosis got me involved in the National Breast Cancer Coalition and its focus on evidence-based medicine, peer-reviewed research, and systems change in health care.

*What superlative would your family, friends, and colleagues most likely give you?*

Humorous

Tara Oakman



Program Officer  
Robert Wood Johnson  
Foundation Local Funding  
Partnerships  
toakman@rwjf.org  
@TaraOakman

*What things have influenced you and why?*

- *There Are No Children Here*—I read this in high school, and it truly inspired me to want to be in public service to help poor families like the one described.
- Bob Blendon and his course Political Analysis of Health Care Policy motivated me to shift into health care policy.

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to laugh anyway at a dumb joke

Samantha Obeck, RN



QI Coordinator  
WellSpan Health  
South Central PA  
sobeck@wellspan.org

Gena O'Keefe



Senior Associate  
Annie E. Casey  
Foundation  
gokeefe@aecf.org  
@family\_league

Jessica Osborne-Stafsnes



Project Co-Director  
Community Health  
Alliance of Humboldt-Del  
Norte, Inc.  
Humboldt Co., CA  
jessica.osborne@humboldt.edu

*What three things have influenced you and why?*

- Better by Atul Gawande.
- Dr. Don Berwick's 2008 speech at NHS.
- Stories and experiences of the patients AFH works with.

Brian Pagels



Director of Data Services  
Forum One  
Communications  
bpagels@forumone.com  
@bkpagels

*What three things have influenced you and why?*

My wife inspires me to do what I love and embrace life with a positive attitude. My parents taught me values of hard work and compassion. My dog teaches me that laziness and begging can pay off as well, in the right company.

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to spontaneously break into song



## ATTENDEE LISTING (continued)

Michael Painter,  
JD, MD



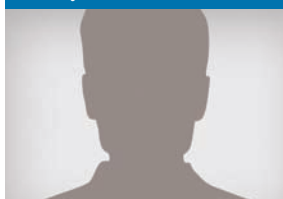
Senior Program Officer  
Robert Wood Johnson  
Foundation  
mpainter@rwjf.org  
@paintmd

*What three things have  
influenced you and why?*  
Cycling. Family. Work.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

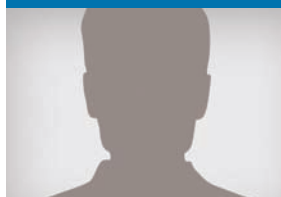
Most likely to be biking.

Gerry Pandzik, RN



Director of Chronic Care  
Systems  
Cincinnati Children's  
Hospital Medical Center  
Cincinnati, OH  
gerry.pandzik@cchmc.org

Laura Paolucci



Public Health  
Administrator  
Wyoming County Health  
Department  
Western New York  
lpaolucci@wyomingco.net

Michael Parchman,  
MD, MPH



Director  
MacColl Center for Health  
Care Innovation  
parchman.m@ghc.org

James Park,  
MD, MPH, MSHP



Physician  
wHealth  
parkja@rwjms.rutgers.edu  
@jdpark\_md

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Most likely to land on  
both feet in times of chaos

Judith Parsons



Human Resources Director  
ARCA  
New Mexico  
jparsons@arcaspirit.org

*What three things have  
influenced you and why?*

- My family—they shaped the person I have become.
- The women's rights movement—I believe that women all over the world have so much to contribute to the quality of life for human beings. It is critical to the ongoing success of the human race that we educate women, provide full equality for women, and prevent violence and discrimination against women worldwide.
- President Barack Obama—I am so proud that the United States elected an African American to be President. He inspired me to finally become a U.S. citizen after living in the United States for 52 years. I wanted to ensure that I did everything to see him re-elected and worked on his campaign in 2012.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Very fair ("Judge Judy")

Robert Patterson



Partner  
Jaeckle Fleishmann  
and Mugal, LLP  
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rpatterson@jaeckle.com

Diana Peacock



Director  
Community Wealth  
Partners  
dpeacock@  
communitywealth.com  
@diapea

*What three things have  
influenced you and why?*

- Being raised in a family that is deeply committed to making the community a better place to live.
- Working in midtown Manhattan on September 11, 2001, which prompted me to switch from private-sector to mission-driven consulting so that my work is connected to issues that are important to me.
- Experiencing the best of the health care and education systems while witnessing others who haven't or don't



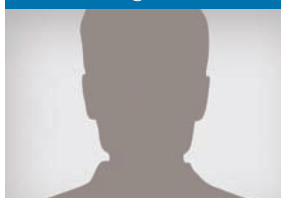
## ATTENDEE LISTING (continued)

have access, which has influenced the causes in which I'm personally engaged.

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to listen to country music on a road trip

Pearlie Pilgram, RN



Director, Clinical Quality Improvement  
Saint Francis Hospital  
Memphis, TN  
pearlie.pilgram@tenethealth.com

Jennifer Powell



Technical Advisor for Ambulatory Care Quality Improvement  
American Board of Medical Specialties/  
Improving Performance in Practice  
jen@jenpowell.net

*What things have influenced you and why?*

- Travel, especially when alone, because it has opened me to new people, cultures, and ways of thinking.

- My mother, the reason I am in this profession.

*What superlative would your family, friends, and colleagues most likely give you?*

Determined!

Trevor Putnoky



Communications Specialist  
Maine Health Management Coalition  
Maine  
tputnoky@mehmc.org

Hibah Qudsi



Research Assistant  
AF4Q National Program Office—George Washington University  
hqudsi@gwu.edu

*What three things have influenced you and why?*

- My experience working in health care settings (since the age of 16), which redirected my career focus from medicine and curing the ill to public health—preventing illness and promoting accessible, high-quality care.

- My professional and academic relationships with GW, which have collectively fostered an environment of teamwork, intellect, and diversity around me.
- My loving family and friends, who keep me grounded in the midst of my hectic life, who are always there to root me on through all my endeavors, and who continue to inspire me to make a larger impact in the world.

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to have her name butchered

Barbra Rabson



Executive Director  
Massachusetts Health Quality Partners  
Greater Boston  
brabson@mhqp.org

Kalpana Ramiah, DrPH, MSc, MPH



Regional Support-Population Health  
AF4Q National Program Office—George Washington University  
kramiah@air.org

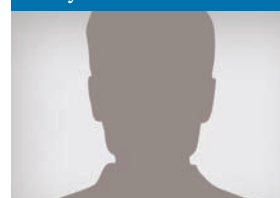
*What three things have influenced you and why?*

Family, teachers at school, and children. My family members have been my role models; my teachers made me see my strengths and let me build on them; and children in general inspire me, as their glass is (almost always) full.

*What superlative would your family, friends, and colleagues most likely give you?*

Caring individual

Kelly Rand



Program Manager,  
Choosing Wisely Campaign  
ABIM Foundation  
krand@abim.org





## ATTENDEE LISTING (continued)

Jay Reed



General Partner/CPA  
Aalfs, Evans & Company,  
LLP  
Humboldt County, CA  
jay@aalfsevens.com

### *What three things have influenced you and why?*

- Being a father—having a child has given me a deeper sense of responsibility. I see the world through a different lens. I'm also constantly reminded of a statement a friend of mine once made: "Children often act as a mirror." Through my daughter I better understand who I am.
- A gentleman named Jim Proctor—as a young adult he acted as a mentor to me. He challenged me in important ways, shared life experiences, and counseled my wife and me before we were married. I regularly remember the lessons he taught me.
- Studying foreign languages in college—in college I studied German as well as French and Spanish. As a child, my family didn't travel much, so I didn't have much awareness of the world. Through the study of languages I also studied culture

and learned that the customs and practices I grew up with are not the one and only way to live life. Becoming aware of the rest of the world was critical for me as it helped me to better understand that there are several ways to approach life and that each has its strengths. Learning to think beyond my own world has helped me in numerous ways throughout life.

### *What superlative would your family, friends, and colleagues most likely give you?*

Thoughtful

Tom Richards



Managing Director/  
Employee Benefits  
Alaska Air Group  
Puget Sound, WA  
tom.richards@alaskaair.com

Lydia Riley



Research Coordinator  
American Association of  
Nurse Practitioners  
lriley@aanp.org

### *What three things have influenced you and why?*

- J.K. Rowling influenced my love for all things whimsical.
- Redefining Health Care by Michael Porter influenced my decision to pursue a career in health policy research.
- Quint Studer's *Hardwiring Excellence* currently influences the way I think about organizational change, productivity and relationships.

### *What superlative would your family, friends, and colleagues most likely give you?*

Most likely to make a joke at an inappropriate time

Meredith Roberts Tomasi



Program Manager  
Oregon Health Care  
Quality Corporation  
Oregon  
meredith.tomasi@q-corp.org

### *What three things have influenced you and why?*

- Hospice volunteer training program—helps me remember what is important in life.
- My old boss—against my will, introduced me to health care.
- My grad school mentor—showed me what was possible and reminds me that it is my responsibility to lead.

Ted Rooney, RN



Project Director  
Maine Quality Counts  
Maine  
trooney@healthandwork.com

### *What three things have influenced you and why?*

- Jack Kornfield.
- Tom Brokaw.
- William Haseltine.



## ATTENDEE LISTING (continued)

Deborah Roseman



Manager, Regional Support  
AF4Q National Program Office—George Washington University  
droseman@gwu.edu  
@roseperson

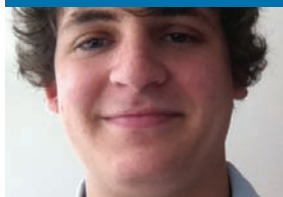
*What three things have influenced you and why?*

- A high school presentation by people living with HIV.
- An article about the things dying people most regret.
- My parents.

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to run into someone I know in a random place

Mark Rosenberg



Research Assistant  
American Institutes for Research  
mrosenberg@air.org  
@MRosenberg1

*What three things have influenced you and why?*

- My mother, who was a social worker in

low-income communities in Chicago. Seeing that while we do have the ability to control our own destiny, the circumstances from which some people come can make it drastically harder emphasized the importance of fairness in a society.

- My high school math teacher, who truly treated everyone he came across as if they were a member of his family.
- My college professor, who studied the role of empathy in creating more just and peaceful societies. He added the emotional and interpersonal element to my thinking about peace and fairness.

Jennifer Rottmann



Consumer Representative  
Maine  
jrottman@gmail.com

*What three things have influenced you and why?*

- Growing up in Maine.
- Having a baby.
- Working with people who are homeless.

*What superlative would your family, friends, and colleagues most likely give you?*

Most organized

Christina Rowland



Manager, Regional Support  
AF4Q National Program Office—George Washington University  
chrisrow@gwu.edu

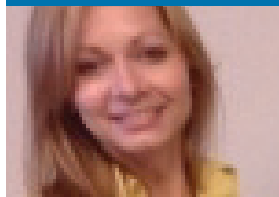
*What three things have influenced you and why?*

- My family.
- Spending a semester in Spain.
- The book *The Omnivore's Dilemma*.

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to create a Google spreadsheet to track superlatives

Deanna Ruff



York/Adams Care Transitions Coalition  
Project Manager  
York County Area Agency on Aging  
South Central PA  
djuff@yorkcountypa.gov

*What three things have influenced you and why?*

- My family—strong work ethic, personal responsibility, and

integrity have always been traits shared by members of my family and highly valued.

- My job—I would say this has influenced and educated me more than my college education or any formal education I have received thus far. I have learned the importance and necessity of learning and growing quickly to meet the needs of an organization. This was my first job out of college, and I learned very quickly the value of putting yourself in new and uncomfortable situations in order to grow personally and professionally.
- My relationship—as a very independent and determined person, my current relationship has taught me the value and benefit of teamwork. It has always been a struggle to admit needing help for me, but I have learned that it is just as important to share the bad stuff as the good stuff.

*What superlative would your family, friends, and colleagues most likely give you?*

Most rational, logical



## ATTENDEE LISTING (continued)

Lise Rybowski



President  
The Severyn Group  
lise@severyngroup.com

*What superlative would your family, friends, and colleagues most likely give you?*

Most likely to suggest revisions, whether welcome or not

William Sage, MD, JD



Professor of Law  
The University of Texas at Austin  
wsage@law.utexas.edu

*What superlative would your family, friends, and colleagues most likely give you?*

Best at getting along with quirky people

Fatema Salam



Manager, Regional Support  
AF4Q National Program Office—George Washington University  
fsalam@gwu.edu

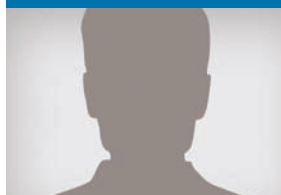
*What three things have influenced you and why?*

- My mom—taught me to do unto others as you would have them do to you.
- Margaret Atwood's *A Handmaid's Tale*—one of the first books I read that really stuck with me.
- College calculus—taught me that you may like something, but that doesn't translate into being good at it.

*What superlative would your family, friends, and colleagues most likely give you?*

I won Most Talkative in high school, which likely still applies

Barbara Saul, DO



Physician  
IHA/Pinckney Family Medicine  
Detroit, MI  
blsaul2@aol.com

Dennis Scanlon, PhD



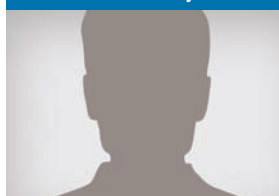
Investigator,  
AF4Q Evaluation Team  
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Cindy Schlough



Director, Strategic Partnerships  
Wisconsin Collaborative for Healthcare Quality  
Wisconsin  
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Christine Schuyler



Public Health Director  
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Chuck Scofield



Chief Development Officer  
Share Our Strength  
cscofield@strength.org  
@nokidhungry

Edward Segel



Head of Web Product  
Oscar Health Insurance  
edward.segel@gmail.com  
@oscarhealth

*What three things have influenced you and why?*

- History of science—some amazing people have shaped the way we understand the world.
- Macroeconomics—the big waves move just about everything.
- Woody Allen—comedy and tragedy have a beautiful way of mixing together.

*What superlative would your family, friends, and colleagues most likely give you?*

Playful kind of seriousness

## ATTENDEE LISTING (continued)

Dov Seidman



Chairman & CEO  
LRN  
@DovSeidman

- Digital communication—through my experience in social media, I have found the power of digital communication in areas of patient education and trying to bring about health care system change.

*What superlative would your family, friends, and colleagues most likely give you?*

Passionate about medicine and social media

Mike Sevilla, MD



Family Physician & Social Media Activist  
DrMikeSevilla.com  
msevilla1@yahoo.com  
@DrMikeSevilla

*What three things have influenced you and why?*

- Patients—not only do my own patients inspire me every day, I'm inspired by patient advocates and the ePatient movement in which patients share their stories and empower each other for improved patient care.
- The movie *Escape Fire*—watching this movie has been a great way for me to share the problems of our health care system, including the broken fee-for-service system. I share this movie with the medical students and residents that I teach, along with sharing this with my patients.

Sam Shalala, IV



Project Coordinator  
HealthInsight New Mexico/Albuquerque  
Coalition for Healthcare  
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Dale Shaller, MPA



Principal  
Shaller Consulting Group  
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Lisette Sharac



Meeting Coordinator  
AF4Q National Program  
Office—George  
Washington University  
lisette@gwu.edu

Susana Shephard



Social Media Specialist  
Mayo Clinic  
shephard.susana@mayo.edu  
@sesaz

*What three things have influenced you and why?*

- My family—I was raised an only child in a bilingual home juggling living in between two cultures: American and Ecuadorian. My parents taught me to be proud of my Hispanic heritage regardless of my occasional reluctance to speak Spanish. I believe that's why I have chosen careers that keep me grounded in my Hispanic culture. English/Spanish medical interpreter, high school Spanish teacher, and now I still have the opportunity to reach the Hispanic

audience by maintaining and monitoring Mayo Clinic's Spanish Facebook and Twitter accounts.

- Being a parent—there is no greater job in life than raising children. I have been blessed with three healthy, kind, and bright daughters. They have kept my priorities in balance and never let me forget that they're #1 in my life!
- Gratitude—life doesn't always work out how you might expect, but being grateful for all that you have makes you realize how blessed your life truly is. Every day I express gratitude for my blessings: health, home, family, work. It makes worries and fears far less real than they need to be.

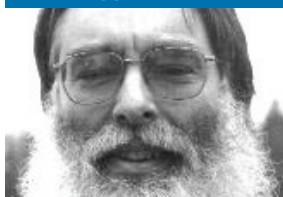
*What superlative would your family, friends, and colleagues most likely give you?*

Most optimistic



## ATTENDEE LISTING (continued)

John Siggins, II



Consumer Representative  
Western New York  
hondo51@windstream.net

*What three things have influenced you and why?*

- Military service.
- Community service.
- Inspirational mentors, i.e., Washington/Grant/Robert H. Jackson.

*What superlative would your family, friends, and colleagues most likely give you?*

Historically driven

Kellie Slate Vitcavage



Director of  
Communications  
Maine Quality Counts  
Maine  
kslatevitcavage@  
mainequalitycounts.org

*What three things have influenced you and why?*

- Too many books and people to name just one, but they all include these characteristics:
- People who have overcome great adversity.
  - Strong visionary leaders.

- Inspirational leadership that is unwavering.

*What superlative would your family, friends, and colleagues most likely give you?*

Inspirational, kind, and most likely to always see the light at the end of the tunnel

David Smith



Chief of Programs and  
Strategy  
Presidio Institute  
dsmith@presidiotrust.gov  
@mobilizer

*What three things have influenced you and why?*

- Example of service set by my parents, with my father being a lifetime officer in the US Army and my mother being a community volunteer with Girl Scouts, local food shelters, and my church—this ethic of service to community and our nation was instilled in me from a young age and was one that influenced my career path and mission in life.
- Questioning and entrepreneurial mindset instilled from youth through college at UC Berkeley—this predisposition to question the way things are, but then quickly move to

prototyping solutions that could improve them has been an attribute of mine for decades and served me well through starting, turning around, and scaling enterprises.

- Collaborative framework used to build the movement for millennial empowerment—being part of the coalition that raised the profile of my generation and urged politicians to professors to employers to rethink how to engage us demonstrated to me the power of building a movement that is larger than a single individual, organization, or sector.

*What superlative would your family, friends, and colleagues most likely give you?*

Strategic (just ask my wife about the strategic plan I wrote for our relationship when we were dating—what I thought was a romantic gesture was not taken as such, but it defined my character and gave her a good glimpse into who I am)

Dave Smith



President & CEO  
The Employers' Association  
Alliance for Health  
West Michigan  
dsmith@teagr.org

Diane Solov



Associate Director,  
Program Manager  
Better Health Greater  
Cleveland  
Cleveland, OH  
dsolov@metrohealth.org



## ATTENDEE LISTING (continued)

John Song



Analyst  
New Mexico Coalition  
for Healthcare Quality  
New Mexico  
jsong@healthinsight.org

*What three things have influenced you and why?*

- Realization that people, not heroes, make sustainable change.
- Having a lifelong chronic condition and trying to navigate the health care system for help.
- Being married (38 years) and having children have taught me patience.

*What superlative would your family, friends, and colleagues most likely give you?*

Poetic analyst

Alicia Staley



CEO  
Akari Health  
Greater Boston  
alicia@aliciastaley.com  
@stales

*What things have influenced you and why?*

My cancer diagnosis and long-term survivorship have allowed me the opportunity to work with health care teams to improve and enhance the way care is delivered to patients.

*What superlative would your family, friends, and colleagues most likely give you?*

Determined, focused, humorous

Betsy Stapleton



Lead Consumer Representative  
Aligning Forces  
Humboldt  
Humboldt County, CA  
5104stapleton@gmail.com

Jennifer Stephens



Senior Researcher  
American Institutes for Research  
jstephens@air.org

*What three things have influenced you and why?*

- Reading *The Spirit Catches You and You Fall Down*.
- Providing service learning to high schoolers.
- Volunteering at a clinic in college.

These experiences were all new to me and opened my eyes to communities and struggles that I never knew about before that point and solidified my passions and interests.

*What superlative would your family, friends, and colleagues most likely give you?*

Most loquacious

Nancy Strassel



Senior Vice President,  
Communications  
Cincinnati AF4Q Project  
Director  
The Health Collaborative/  
Greater Cincinnati Health  
Council/Health Bridge  
Cincinnati, OH  
nstrassel@gchc.org

Swatee Surve



Litesprite  
swatee@litesprite.com



## ATTENDEE LISTING (continued)

Stephanie Teleki



Senior Program Officer  
California HealthCare  
Foundation  
steleki@chcf.org  
@CHCFNews

*What three things have  
influenced you and why?*

- My family—why? They are integral to who I am, my values, etc.
- The schools I have attended—why? Integral to how I think.
- Travel—why? Opens the mind.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Most likely to worry! (In a good way—worry about them, worry about details others forget/doing things right)

Ronnie Tepp



HCM Strategists  
ronnie\_tepp@  
hcmstrategists.com

Lee Thompson



Senior Researcher  
American Institutes for  
Research  
lthompson@air.org

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

An excellent listener!

Mark Thompson, MD



Chief Medical Officer  
Monroe Clinic  
Wisconsin  
mark.thompson@  
monroeclinic.org

*What three things have  
influenced you and why?*

- The movie *To Kill a Mocking Bird*—Atticus Finch is a role model. Calm, empathetic, and insightful leader with strength and composure.
- Mrs. Edwards, high school debate teacher—opened a world when she taught us to look at both sides of a concept or conflict and have a conversation vs. a fight.

- Father—grew up in a single-parent household. Supported his mother and siblings in addition to obtaining a college education. Always positive and never bitter.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Secretly wants to be adopted into the Duck Dynasty family

Carol Thomson



President  
SteegeThomson  
cthomson@  
steegethomson.com  
@steegethomson

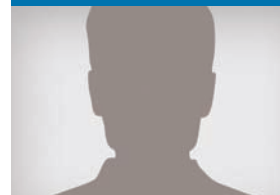
*What three things have  
influenced you and why?*

A teacher, the students whom I tried to teach, and my colleagues, who teach me all the time.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Most likely to get lost

Barbara Tobias, MD



Professor, University  
of Cincinnati Dept. of  
Family and Community  
Medicine, Medical  
Director, Health  
Collaborative  
The Health Collaborative  
Cincinnati, OH  
barbara.tobias@uc.edu

Marla Tobin, MD



Family Physician  
Kansas City, MO  
m.tobin@embarqmail.com

*What three things have  
influenced you and why?*

- 4-H got me into community involvement and public speaking.
- Interest in science got me into medicine.
- Love of farming got me into rural family practice and lifestyle.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Hard working, friendly, and enthusiastic



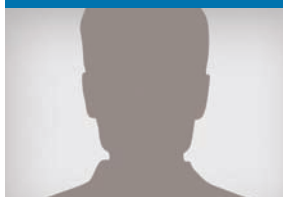
## ATTENDEE LISTING (continued)

**Patti Tosti**



Project Manager  
Healthy Memphis  
Common Table  
Memphis, TN  
patti.tosti@  
healthymemphis.org

**Franca Trincia**



CPA  
Gar Associates, Inc.  
Western New York  
francat@verizon.net

**Shawn Tucker**



ESP Care Manager and  
Team Educator  
Council on Aging of  
Southwestern Ohio  
Cincinnati, OH  
shtucker@help4seniors.org

*What things have  
influenced you and why?*

- My grandmother (Margaret), my grandfather (Dale), and all of the clients I serve in Cincinnati. My

grandparents were a constant source of inspiration and motivation for me during my college years. I dedicated my first degree to my grandfather and my second degree to my grandmother. I feel this world would be a lot better place if more people had the positive influence and support that I had. My grandmother was also the reason I went into care management, and I am so fortunate to have chosen this career path.

- Lastly, my clients in Cincinnati have also been a great inspiration to me. I really appreciate the honesty and integrity of the individuals I serve, and I look forward to improving their outcomes as I continue along my career path.

*What superlative would your family, friends, and colleagues most likely give you?*

It is my ultimate goal in life to become a politician, and many of my friends and family believe I am destined to become a Senator one day. So, I suppose they would all say, I am most likely to become a Senator. :-)

**Margie Turner**



Patient Family Advisor  
Providence Medical  
Group  
Oregon  
margie.turner@  
rollinghills.org

**Leticia Van de Putte**



State Senator  
Texas Senate  
leticia.vandeputte@  
senate.state.tx.us  
@leticiavdp

**Cally Vinz**



Vice President  
Institute for Clinical  
Systems Improvement  
Minnesota  
cally.vinz@icsi.org

**Jill Wacker, PhD**



Vice President  
SteegeThomson  
jwacker@  
steegethompson.com  
@jillwacker

*What three things have  
influenced you and why?*

Three things from my childhood:

- Parents who were teachers. Do I need to say more?
- Four grandparents who did not have the chance to go to high school. I hear their voices in my head every day.
- Growing up in New Jersey. Access and diversity.

*What superlative would your family, friends, and colleagues most likely give you?*

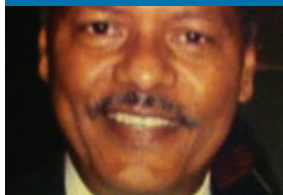
Analyst. Not sure this is a superlative!





## ATTENDEE LISTING (continued)

Donald Washington



Southwest Ohio Advocacy Coordinator  
Universal Health Care Action Network Ohio  
Cincinnati, OH  
dwashington@uhcanohio.org

### *What three things have influenced you and why?*

My father's advice for life:

- Do not let anybody disrespect you.
- Always pay yourself first (put your money in a savings account).
- Learn how to take care of your needs and do not depend on anybody doing it for you.

### *What superlative would your family, friends, and colleagues most likely give you?*

A person with a high level of integrity

Anne Weiss



Team Director and Senior Program Officer  
Robert Wood Johnson Foundation  
aweiss@rwjf.org  
@annefweiss

### *What three things have influenced you and why?*

- My parents and my husband, who encouraged me to follow my passions.
- My first boss, who modeled for me the joy of leading from behind.
- My 10 years in Washington, which taught me the value and limitations of policy change.

### *What superlative would your family, friends, and colleagues most likely give you?*

Most optimistic

Catherine West, RN



Manager, Regional Support  
AF4Q National Program Office—George Washington University  
west@gwu.edu

### *What things have influenced you and why?*

The movie *Patch Adams* with Robin Williams. The movie is based on a real-life doctor who used personal interaction and humor to treat people. A quote from *Patch Adams*: "You treat a disease, you win, you lose. You treat a person, I guarantee you win. No matter what the outcome!"

### *What superlative would your family, friends, and colleagues most likely give you?*

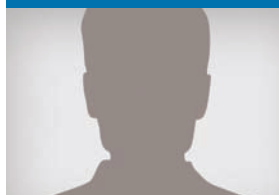
Most likely to make way too much food for parties

Joie West



Executive Director, SERC AHEC  
Greater Detroit Area Health Council, Inc.  
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Caroline Whalen



County Administrative Officer  
Department of Executive Services, King County, Washington  
Puget Sound, WA  
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Juanita White



Community Building Manager  
Healthy Memphis  
Common Table  
Memphis, TN  
juanita@bdcmemphis.org  
@GirlBing

### *What three things have influenced you and why?*

- The speeches of Martin Luther King, Jr., greatly influenced me because they teach me the power of perseverance, of being steadfast in the face of adversity, and believing in something bigger than yourself.
- I took a lit class in college, and I was the only one who made an A on the paper. I knew I could write well; that A boosted my confidence and erased any doubt I might have had.
- Single mothers who struggle and do a great job of raising children inspire me because they survive with so little and cause me to put my struggles into perspective. I salute them every day.

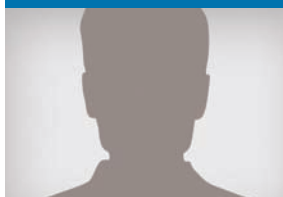
### *What superlative would your family, friends, and colleagues most likely give you?*

The Party Diva



## ATTENDEE LISTING (continued)

Carrie Whitwood



Executive Director  
Allegany-Western  
Steuben Rural Health  
Network  
Western New York  
whitwoodc@awsrhn.org

*What has influenced you and why?*

Growing up in a rural area

Bernadette Williams



Consumer Representative  
Detroit, MI  
bwilliams@advantage  
healthcenters.org

*What three things have influenced you and why?*

- I was very much influenced by the decision my mother made for our family when my father's job would have transferred us to Germany for two years. My mother refused to go because she would not leave her mother. I always longed for living elsewhere and speak another language. Eventually I moved to another country for a year and became a foreigner. I now know how it feels when because

of your accent or clothing people treat you differently. I know how it is to navigate a new place and be forced to learn the nuances of a culture not just the tourist version of life in the guidebooks.

- I was influenced by my friend Linda because over the course of our 35-year friendship she has consistently been nice. Not fake nice, but I-really-care about you nice. She remembers important dates like birthdays or anniversaries; she shows up at your parties, well dressed, smelling good and with a good bottle of champagne. If she has to tell you bad news, she knows how to soften the blow.
- National Public Broadcasting has had the biggest influence on my life, especially NPR. It has been my daily tutor in my acquisition of lifelong learning.

*What superlative would your family, friends, and colleagues most likely give you?*

One tough cookie who knows how to have a good time. I'm the Helen Thomas (the late reporter) at every meeting, asking tough questions and challenging why we can't make things better. I'm the woman who believes there is no such thing as being overdressed at a party, who leaves the bevy of women in the kitchen

talking about recipes and bellies up to the gaggle of guys talking about sports to change to topic to politics.

Bob Williams



Consumer Representative  
Western New York  
rswilla@windstream.net

*What three things have influenced you and why?*

- Colon cancer survivor 23 years.
- Guest of First Lady Mrs. Hillary Clinton 1998 at the White House—got to hug Katie Couric, as she was main speaker.
- Spent many thousands of hours in support of cancer patients.

*What superlative would your family, friends, and colleagues most likely give you?*

Volunteer and community support. Advocate for cancer and health

Marcia Wilson,  
PhD, MBA



Associate Director  
AF4Q National Program  
Office—George  
Washington University  
mjwilson@gwu.edu

*What three things have influenced you and why?*

- My first boss—great mentor, natural-born teacher, and one of the funniest people I ever met.
- *The Road Less Traveled* by M. Scott Peck—thoughts on personal responsibility.
- Dilbert—great insights while working on an MBA.

Shannon Wilson



Assistant Vice President  
Alliance for Health  
West Michigan  
swilson@afh.org



## ATTENDEE LISTING (continued)

Lindsay Wolfe



Communications  
Associate  
AF4Q National Program  
Office—George  
Washington University  
lwolfe@gwu.edu  
@MsLindsayWolfe

*What three things have  
influenced you and why?*

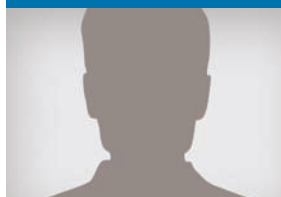
- Canada—my Canadian parents and my college years in Vancouver, BC, really influenced my style, my world views, and just widened my overall good taste for food, music, culture, etc.
- My colorful childhood—growing up with an out-there father (to say the least) and a protective/slightly neurotic mother with my two sisters. This includes what led up to high school adventures with some troubled kids.
- The strong women in my life—my family has a strong female influence. My sisters are my best friends. My older sister has paved the way for me and stands as my go-to for advice, and my younger sister is what my dad fondly referred to as “my greatest advocate”

(and vice versa). They, and my mother, aunts, and cousins have instilled a great love for reading and a good education among other things.

*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

Most likely to reorganize your desk while you’re in a meeting

Maria Wood



Data Projects Manager  
Puget Sound Health  
Alliance  
Puget Sound, WA  
mwood@pugetsound  
healthalliance.org

Carla Zema, PhD



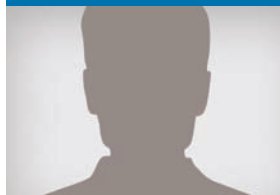
Consultant  
Shaller Consulting Group  
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Lauren Bennett



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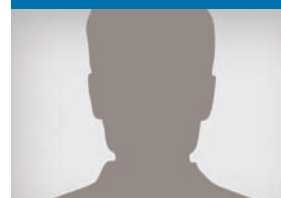


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*What superlative  
would your family,  
friends, and colleagues  
most likely give you?*

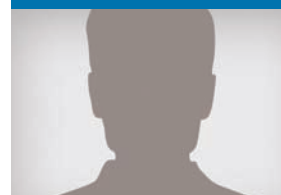
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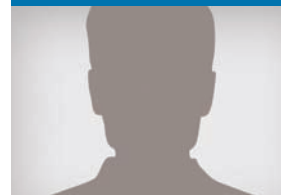
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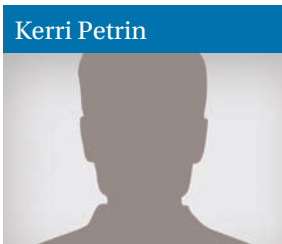
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