



Engaging Patients in Improving Ambulatory Care Appendix

Other Resources

- *A Patient and Family Advisory Council Workplan: Getting Started*. Bethesda, Md.: Institute for Patient and Family-Centered Care, n.d., www.nmhanet.org/quality/patient-safety/the-patient-safety-corridor-e-library/patient-involvement/Patient-Family%20Advisory%20Workplan.pdf (accessed October 2012).
- *CE article: Patient advisory boards engage patients in their own care*. Danvers, Mass.: Strategies for Nurse Managers.com, 2012, www.strategiesfornursemanagers.com/ce_detail/240432.cfm (accessed October 2012).
- *Consumer Committee Minutes*. Long Island City, N.Y.: HIV Health & Human Services Planning Council of New York, 2012, www.nyhiv.com/pdfs/committees/CC%20Minutes%204%2018%202012.pdf (accessed October 2012).
- *Engaging Patients and Families in the Medical Home*. Rockville, Md.: Agency for Healthcare Research and Quality, 2010, www.ahrq.gov/ppip/2010announce.htm (accessed October 2012).
- *MCGHealth Monitoring Patient Satisfaction*. Bethesda, Md.: Institute for Patient and Family-Centered Care, 2011, www.ipfcc.org/profiles/prof-mcg.html (accessed October 2012).
- *Patient and Family Advisory Council (PFAC) Report for the MA Coalition for the Prevention of Medical Errors*. Boston, Mass.: Brigham and Women's Hospital, 2010, www.brighamandwomens.org/Patients_Visitors/patientresources/PFACsept10.pdf (accessed October 2012).
- *Patient and Family Advisory Councils: A Checklist for Getting Started*. Bethesda, Md.: Institute for Patient and Family-Centered Care, 2010, www.ipfcc.org/advance/IFCC_Advisoryworkplan.pdf (accessed October 2012).



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