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by TenderDaily

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#AF4Q Aligning Forces 4 Quality National Meeting

Value of Story San Francisco Nov 7-8-9 2012



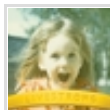
Aligning Forces for Quality

Aligning Forces for Quality National Program Office Center for Health Care Quality George Washington University Medical Center

School of ...



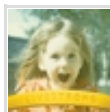
Forces4quality



I would encourage everyone to check out
@aligningforces site: forces4quality.org/af4q-all...
#bcs

Alicia C. Staley

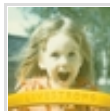
15 hours ago



@Jodyms @Aligningforces is just one of many
organizations that are out there making a real
difference. #bcs

Alicia C. Staley

15 hours ago



T1: What I learned at the @aligningforces conference
was there is still a need for MORE stories. #bcs

Alicia C. Staley

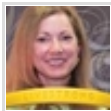
15 hours ago



MT @stales: T1: The theme of the @aligningforces conference was on the power of the story.<===YES! #bcsn

Kathleen D. Hoffman

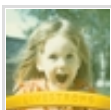
15 hours ago



Story is everything stales T1: The theme of the @aligningforces conference was on the power of the story. #bcsn

Jody Schoger

15 hours ago



T1: The theme of the @aligningforces conference was on the power of the story. #bcsn

Alicia C. Staley

15 hours ago



Don't forget to submit your care transitions video this week for the @RWJF_QualEqual contest! bit.ly/PIxltN

AF4Q

21 hours ago



Sustainability Delivers Big Savings for #Hospitals @RWJF_PubHealth @AligningForces @SodexoAmyB - ow.ly/fdEQ9

Health Forum

a day ago



Back in Orlando but just wanted to say what a pleasure it was to be with all the terrific folks @AligningForces last week. Learned so much!

Shirley Decker

a day ago

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it was to be with all the terrific folks @AligningForces last week. Learned so much!

Shirley Decker

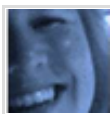
a day ago



Welcome new followers @FullSail @TerrySullivan @alyssadbrown @atomterp @orlandofilmfest @codyrbarnett @AligningForces

IDEAS Orlando

a day ago



Belated #FF to the amazing @AligningForces comm team: @codyrbarnett @MsLindsayWolfe @comma_queen @lydiaohhelen #AF4Q

Alicia Aebersold

2 days ago



@pfanderson @PracticalWisdom @giasison @westr @epatientdave DM me - happy to share more about @aligningforces

Alicia Aebersold

2 days ago



Saw Tweets AM My Goal Learn/Share w #s4PM. Asked ? so I could Help #af4q Share @ePatientDave @pfanderson @giasison @westr @AligningForces

Lisa Fields

2 days ago



@ePatientDave @PracticalWisdom @giasison @westr @AligningForces Bravo for you discovering and engaging with it!

P. F. Anderson

2 days ago

@pfanderson @PracticalWisdom @giasison @westr I



wasn't at #AF4Q - it's a private project meeting of @AligningForces; I was elsewhere anyway

Dave deBronkart

2 days ago



Impressed w/ your Website forces4quality.org. Sorry I missed #AF4Q Love to chat~@AligningForces Could you please share a contact person?

Lisa Fields

2 days ago



@PracticalWisdom Always welcome Lisa!
@aligningforces @pfanderson

Gia Sison MD

2 days ago



@PracticalWisdom They were Lisa. Attended a day though, missed the rest via #AF4Q @AligningForces @pfanderson

Gia Sison MD

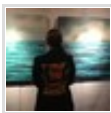
2 days ago



Hey @natqualityforum - Thanks for coming to @AligningForces meeting. Great presentation!

Alicia Aebersold

3 days ago



@aliciacollin @ReginaHolliday @aligningforces
@epatientdave @staes look forward to it!

Erin Gilmer

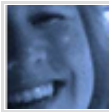
4 days ago



The @AligningForces 4 Quality communities lived happily ever after. 16 communities. 37.5 million people. 1 goal - quality health care. #AF4Q

Cody R. Barnett

4 days ago



@elizcohencnn THANK YOU. Our @aligningforces attendees are newly inspired 2 find & share stories & spur change! #AF4Q

Alicia Aebersold

4 days ago



AF4Q

Nearly 1.5 million impressions using #AF4Q during the National Meeting!!

4 days ago



AF4Q

#FF @elizcohencnn @cuttingforstone @drrhondamj @paintmd @annefweiss @susanmende @pdickso

4 days ago



@IDEASorlando Thanks for all you did - look forward to next steps @AligningForces #AF4Q

Alicia Aebersold

4 days ago



@AligningForces Try your story out in friends. Does it work? #af4q

elizabeth cohen

4 days ago



IDEAS Orlando

Thanks to everyone at #AF4Q for being such great hosts & participants yesterday, hopefully our paths will cross again @AligningForces

4 days ago

@kaitbr @aliciacollin @aligningforces thanks for being



there today #af4q

elizabeth cohen

4 days ago



@RWJF gives us a preview of upcoming Care about Your Care event on February 13 rwjf.org/goto/yourcare #AF4Q

AF4Q

4 days ago



#YourCare: RT @susanmende: You are not there to be friends with health care team- you are there to get the care you need- speak up #af4q

Michael King

4 days ago



#AF4Q To all those AF4Q storytellers....never give up!

Katherine Browne

4 days ago



Thank you again to the #AF4Q meeting planning committee!! Your ideas brought life to this meeting and you have set the bar high!

AF4Q

4 days ago



What a meeting?!?! I'm blown away! #AF4Q

Cody R. Barnett

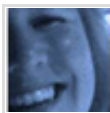
4 days ago



Final evaluations to be distributed soon. We want to hear what you think #AF4Q meeting attendees! Don't forget to complete!!

AF4Q

4 days ago



“@AligningForces: "Statistics are all well and good but without the stories, little change comes about and even then only slowly." #AF4Q”

Alicia Aebersold

4 days ago



"Statistics are all well and good but without the stories, little change comes about and even then only slowly."
#AF4Q

AF4Q

4 days ago



Does this story resonate? If not - how can you tweak it?
- @elizcohencnn #AF4Q

AF4Q

4 days ago



Fab tips from @elizcohencnn on how to tell not just a story, but a compelling story that provokes change
#af4q. Thanks @AligningForces!

Sarah Greene

4 days ago



Fab tips from @elizcohencnn on how to tell not just a story, but a compelling story that provokes change
#af4q. Thanks @AligningForces!

Sarah Greene

4 days ago



@cnnhealth - We are so happy to have your own
@elizcohencnn join us at the #AF4Q National Meeting.
She is an inspiring storyteller!

AF4Q

4 days ago



Are ya gettin it, #af4q ? Stories have power! Think what yours could do!!

Deborah Roseman

4 days ago



#FF @CertifyData, @DrHubaEvaluator, @Bio_Dentist, @VacciNewsNet, @safekidsusa, @AAPCC, @AligningForces, @DrDignity, @EricTopol

Physician's Weekly

4 days ago



More about Josie King and the storytelling partnership of her mother & Dr. Peter Pronovost here: josieking.org/ #patientsafety #AF4Q

AF4Q

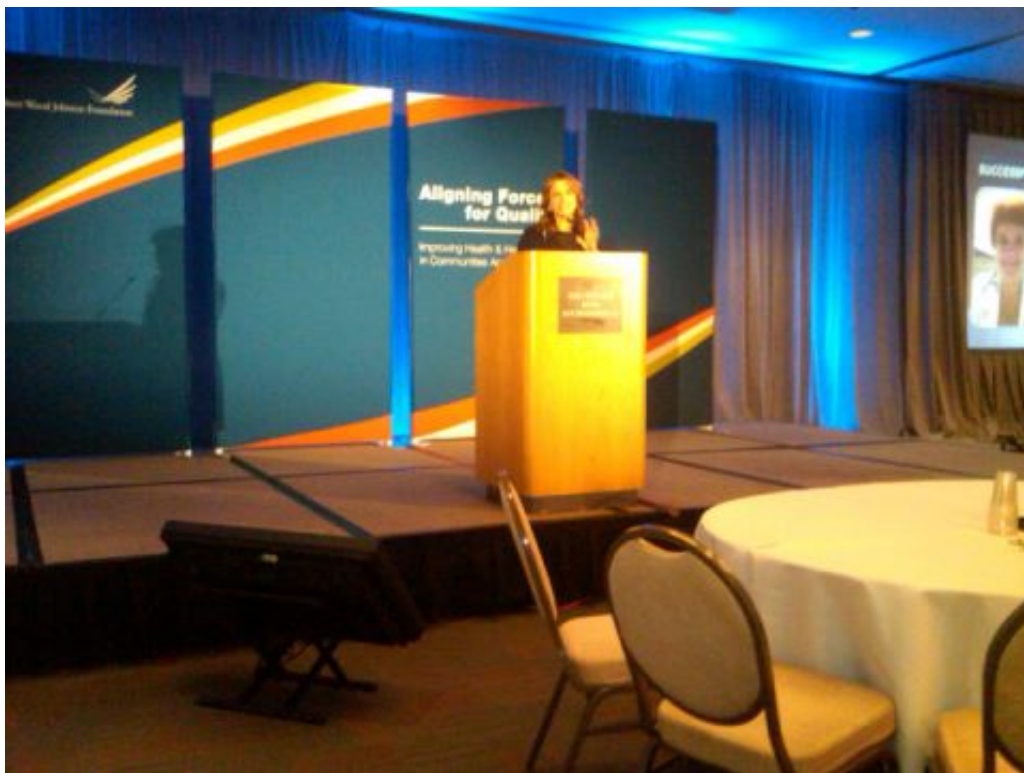
4 days ago



Key is making it personal! RT @roseperson: Same story, when told by doc or by parent: dramatic difference in impact #AF4Q

Andrea M. Ducas

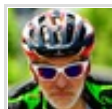
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AF4Q

@elizcohencnn giving closing plenary at #AF4Q closing plenary. yfrog.com/mgk63zsj

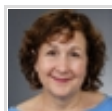
4 days ago



Mike Painter

Cohen-multiple, moving, powerful human stories about patients' experience with preventable care errors-the power of the story. #af4q #RWJF

4 days ago



SusanMende

Great safety poster in pts rooms- apps for what to ask what to monitor 4 conditions and procedures #af4q

4 days ago



AF4Q

Reading list recommendation from @elizcohencnn: To Full Term by successful storyteller, @Darci_klein - empowering patients #AF4Q

4 days ago



@elizcohencnn: How Josh Nahum's parents spread their story and made a difference in honor of their son. Full story: cnn.com/2008/HEALTH/05/01/e...

AF4Q

4 days ago



@elizcohencnn shows from #patient vantage why we must continue @AligningForces to solve the #healthcare crisis #voicesofabroken system #af4q

Sarah Greene

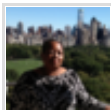
4 days ago



@elizcohencnn full story on Dr. Eric de Jonge making house calls for Medicare patients here: archives.cnn.com/2002/HEALT... #AF4Q

AF4Q

4 days ago



Violet is covered => health care form at work for our children and the future MT @elizcohencnn @AligningForces #AF4Q bit.ly/HguFyc

Katherine Ellington

4 days ago



Incredible MT @AligningForces: @elizcohencnn's story on the McManus family & #hcr shown during closing #AF4Q plenary cnn.com/2012/03/27/health/h...

Eva Fowler

4 days ago



@elizcohencnn tells her story behind her book "The Empowered Patient" at #AF4Q National Meeting.

AF4Q

4 days ago



@elizcohenn's story on the McManus family and health care reform shown during closing plenary at #AF4Q meeting cnn.com/2012/03/27/health/h...

AF4Q

4 days ago



@stales @aligningforces @elizcohenn Stories that come from the heart truly touches another's heart. #A4FQ

Gia Sison MD

4 days ago



@elizcohenn: When storytelling is done well, it truly gets results. #AF4Q

AF4Q

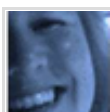
4 days ago



@annefweiss: We need stories that stick. How has care gotten better? #AF4Q yfrog.com/nylo7fwj

AF4Q

4 days ago



Closing plenary for @AligningForces starts at 10:15 -
@elizcohenn is ready to roll! #AF4Q
pic.twitter.com/osPnvxxC

Alicia Aebersold

4 days ago





AF4Q

#AF4Q Show Me the Money panel finishes up!
yfrog.com/gywr3qgj

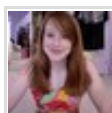
4 days ago



AF4Q

Amazing breakout sessions! Very excited for closing plenary with @elizcohen in @Parc55Hotel Cyril Magnin Ballroom. See you all there! #AF4Q

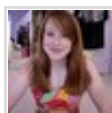
4 days ago



Katie Ensor

Interested in health care? Ever been a patient? Get into the quality of care you're receiving or providing! #FF @AligningForces #A4FQ

4 days ago



Katie Ensor

Interested in health care? Ever been a patient? Get into the quality of care you're receiving or providing! #FF @AligningForces #A4FQ

4 days ago



Lauren Murray

@AligningForces would be a great opp to incorp patients as partners in learning process/solving problems #A4FQ

4 days ago



Lauren Murray

@AligningForces would be a great opp to incorp patients as partners in learning process/solving problems #A4FQ

4 days ago

Eeeeek! #AF4Q TRENDING andddd @AligningForces hit



AF4Q

1400 followers! Thank you to our engaged attendees, followers & amazing speakers!

4 days ago



AF4Q

Eeeeek! #AF4Q TRENDING anddd @AligningForces hit 1400 followers! Thank you to our engaged attendees, followers & amazing speakers!

4 days ago



AF4Q

Critical to make health systems understand what's in it for them to have a more open model in care management, share data. #A4FQ

4 days ago



Andrea M. Ducas

Great question! Participant asks: how do you get docs excited about bundles? #AF4Q #paymentreform

4 days ago



AF4Q

@codyrbarnett you bet!! #AF4Q <3s #Twitter & #Story

4 days ago



AF4Q

Interested in the Show Me the Money AF4Q session? Check out the cost and payment reform impact pages on #AF4Q website! forces4quality.org/a/5/cost...

4 days ago



Did quarterly learning retreats cataloguing patient archetypes to develop guidelines for working with categories of patients. - Ramsay #AF4Q

AF4Q

4 days ago



Still need a learning system even if evidence-based practices don't exist. -Ramsay #AF4Q

AF4Q

4 days ago



MT: @giasison: Patient engagement is a prerequisite to patient adherence.Trust gained 1st then compliance follows. Real concern needed #AF4Q

AF4Q

4 days ago



MRT @andreaducas: @GeisingerHealth saved \$ just by asking folks: What do you use that test for & finding out there was no value in it. #AF4Q

AF4Q

4 days ago



Is this a challenge? @AligningForces: Tweet, tweet... #Twitter can't hear us #AF4Q attendees - let's get #trending again today!!

Cody R. Barnett

4 days ago



Tweet, tweet... #Twitter can't hear us #AF4Q attendees - let's get #trending again today!!

AF4Q

4 days ago



Learn more about #AF4Q's work in patient-engagement and patient-centered care here: forces4quality.org/a/46/pat...

AF4Q

4 days ago



AF4Q

RT: @DHPortner: Good question at #af4q: patient engagement vs patient adherence is about ownership

4 days ago



AF4Q

A: Leaned heavily on nurses to understand workflow in clinics. Challenge ea. other openly to understand what actually adds value. -Nolan #AF4Q

4 days ago



AF4Q

Chris Amy: SCPA is only place in our region where people who give, get and pay for care get together. #A4FQ

4 days ago



AF4Q

Maine: State has unique culture of provider networking and collegial sharing. Doc: I haven't retired only b/c work is so exciting #AF4Q

4 days ago



AF4Q

Q: How did you identify best practices? A: Physicians brought into panel-based convo to discuss evidence in literature. -Klitzke #AF4Q

4 days ago



AF4Q

RT: @pdickso: Sylvester: key principle: people who use services know best what they want #AF4Q

4 days ago

@pachysandra We are! He's a panelist at an #AF4Q



AF4Q

National Meeting session - sharing the great work of @HealthShareOR with Rebecca Ramsay!

4 days ago



Anne F. Weiss

Milstein: we've seen promising approaches 2 lower production costs but can we really follow the money back to real benefit to payers? #af4q

4 days ago



AF4Q

Sylvester - We want to use the positive things within our culture to leverage for change" #AF4Q

4 days ago



AF4Q

SCPA: Community care team wraps around the practice an extra layer of assistance #AF4Q

4 days ago



AF4Q

Arnie Milstein of @SUMedicine & #AF4Q National Advisory Committee moderates "Show Me the Money" breakout session at #AF4Q National Meeting.

4 days ago



AF4Q

Interim analysis showed superutilizer population 20% reduction in ED visits & similarly in hospitalizations. - Ramsay @HealthShareOR #AF4Q

4 days ago



MT @aligningforces: Ruth Nolan Womens Health @GeisingerHealth: held costs flat,stand. workflow,reduced c-sect-improving maternal care

#AF4Q

SRH Bot

4 days ago



Love this!MT @AligningForces: Ramsay: Comms outreach workers do home visits,shelters,txt pxs,work hand-in-hand w/ doctors. #AF4Q

Gia Sison MD

4 days ago



Utilization being used as a proxy measure but need to adjust pricing to see what's really happening with total cost. -Ramsay #AF4Q

AF4Q

4 days ago



RT: @KOBrowne: #AF4Q Working w/ payers is important; build relationships w hosp 2 identify high \$\$ high need patients that may B uninsured.

AF4Q

4 days ago



#AF4Q Working with payers is important; build relationships with hospitals to identify high cost high need patients that may be uninsured.

Katherine Browne

4 days ago



Ramsay: Community outreach workers do home visits, go to shelters, text clients, & also work hand-in-hand with primary care providers. #AF4Q

AF4Q

4 days ago



"A lot of the things we track, all of the rates have improved" says Sylvester #AF4Q

AF4Q

4 days ago



Ramsay: System-level paradigm shift incl. adding new skillset to PCPs: trust & engagement. Embedded community outreach workers to team #AF4Q

AF4Q

4 days ago



God, yes! @KCQIC: Ilene Sylvester: If you didn't measure it, it didn't happen. #AF4Q #data

Cody R. Barnett

4 days ago



Ramsay: Needed system integration, trusting partnership with providers & advocacy for at-risk populations to improve utilization. #AF4Q

AF4Q

4 days ago



Chris Amy: even best hospital and PCMH can't improve transitions if deep-seated social support issues aren't addressed. #af4q

Patrick McCabe

4 days ago



RT: @AligningForces: 71% of providers in the Shadow Coach program in MN improved patient-engagement scores. Required NO new FT staff. #AF4Q

Cody R. Barnett

4 days ago



71% of providers in the Shadow Coach program in MN improved their patient-engagement scores. Required NO new FT staff. #AF4Q

AF4Q

4 days ago



Ramsay: What's driving high utilization? Complex mental health issues, social instability, lack of true svcs for addiction, & trauma. #AF4Q

AF4Q

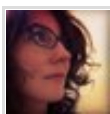
4 days ago



Ramsay: How @HealthShareOR implemented team-based care and improved access. If you don't improve access you can't change cost. #AF4Q

AF4Q

4 days ago



@AligningForces Are you referring to Dr. David Labby, CMO at Health Share of Oregon?

Sandra Clark

4 days ago



Ramsay: If you can't get folks good access to primary care, you can't fully reduce costs #AF4Q

Andrea M. Ducas

4 days ago



Ramsay, @HealthShareOR discusses CCMI grant received to implement program that deals with whole-person care for \$ medicaid recipients. #AF4Q

AF4Q

4 days ago



3 things we need to do, says Labby: 1. Come up with new risk models 2. Figure out diff admin processes 3. Delivery system change. #AF4Q

AF4Q

4 days ago

Love the passion - @AligningForces: Labby: #OR



restructured how healthcare dollars flowed - "Innovate or Die!" @HealthShareOR #AF4Q

Cody R. Barnett

4 days ago



TY @evafowler - #AF4Q stands for "Aligning Forces for Quality." It's a program of the @RWJF, see Forces4Quality.org

AF4Q

4 days ago



Lack of electronic health info infrastructure biggest challenge: "We're building the airplane as we fly it." #AF4Q

AF4Q

4 days ago



Labby: #OR restructured how healthcare dollars flowed - "Innovate or Die!" @HealthShareOR #AF4Q

AF4Q

4 days ago



Cost and Price Transparency - the Building Blocks for Value - great brief by @paintmd #AF4Q
forces4quality.org/af4q/dow...

AF4Q

4 days ago



Labby discusses Oregon's #CCOs and total cost ('the ultimate bundle'). #AF4Q

Andrea M. Ducas

4 days ago



Labby of @HealthShareOR: Oregon's transformation of #Medicaid system - Show me what you can do with a lot less money! #AF4Q

AF4Q

4 days ago



"This costs how much?" Great #AF4Q video detailing the problem with lack of price transparency. forces4quality.org/costs-ho...

Cody R. Barnett

4 days ago



"the smoker who smoking wants everyone to quit." Pts set example for others #AF4Q

Deborah Roseman

4 days ago



#AF4Q In Maine, Medicare data and support has been key to help in system transformation effort.

Katherine Browne

4 days ago



Right On MT: @AligningForces: Sylvester "If you don't like change, this isn't going to be the right place for you." #AF4Q"

Cody R. Barnett

4 days ago



Klitzke: Bundled payment is hard, data component can't be taken lightly, exec endorsement is so important & use partners for support. #AF4Q

AF4Q

4 days ago



Physician support & executive engagement key to success in WI bundled payment project #af4q. Data challenges huge. Easier said than done!

Anne F. Weiss

4 days ago



WOAH! @AligningForces: Klitzke: Streamlining & negotiating - achieved 20% savings on costs. Doc buy-in enabled this. @MeriterHealth #AF4Q

Cody R. Barnett

4 days ago



Sylvester "If you don't like change, this isn't going to be the right place for you." in regards to changing the health care sys in AK #AF4Q

AF4Q

4 days ago



Klitzke: Streamlining and negotiating - achieved 20% savings on supply costs. Physician buy-in enabled this. @MeriterHealth #WI #AF4Q

AF4Q

4 days ago



MT @aligningforces: Ruth Nolan Womens Health @GeisingerHealth: held costs flat,stand. workflow,reduced c-sect-improving maternal care #AF4Q

NH Citizens Health

4 days ago



Shulz: The large learning from program- Awareness. Benchmark data to target value and track improvement & value. #AF4Q Show Me the Money

AF4Q

4 days ago



@AligningForces welcome!

Andrea M. Ducas

4 days ago



AF4Q

First Alaskan speaker at an #AF4Q meeting. We welcome Ilene Sylvester! #Af4Q

4 days ago



AF4Q

Community care: Some patients need a more intensive support system, practices don't have resources. Models improve care, reduce costs. #AF4Q

4 days ago



AF4Q

Real SPREAD RT:@roseperson: MN learned shadow coach approach from Fallon in Mass. Learned problems to avoid, not just best practices. #af4q

4 days ago



AF4Q

Stacey Shulz of @MeriterHealth in #WI: Shared cost values w/ staff (surgeons, nurses..) so they saw expense attached to each resource. #AF4Q

4 days ago



AF4Q

What is key spread challenge? On health plan side, every plan has its own PCMH, bundled payment--need willingness to adopt one model. #AF4Q

4 days ago



AF4Q

RT: @roseperson: Bill from Cincy: when hospital creates culture where nurses can try new things without reprimand, patients benefit #af4q

4 days ago

Ruth Nolan, Womens Health Svc Line



@GeisingerHealth: held costs flat,standardized workflow,reduced c-sections-improving maternal care #AF4Q

AF4Q

4 days ago



At the #AF4Q "Show Me the Money" session, a discussion that cost and quality are not at opposite ends of the spectrum

Eva Fowler

4 days ago



Chris Amy, SCPA: To spread QI at a larger scale, we knew we would need to match up payment. Must bring along patients and purchasers #AF4Q

AF4Q

4 days ago



Scarpaci: "Wow, did they nail noise-reduction.Sometimes noticing the little things makes a huge difference" #AF4Q

AF4Q

4 days ago



Corry: Alarming c-section rate of 33% nationally, a sign of the need for improvement in maternal care. #AF4Q

AF4Q

4 days ago



RT: @BunnysGotMoxie: Corry- missed opp if you're not engaging consumer advocates in your comm to improve maternity care #AF4Q

AF4Q

4 days ago

Corry- missed opp if you're not engaging consumer



advocates in your comm to improve maternity care
#AF4Q

Lauren Murray

4 days ago



Maureen Corry discusses maternity care quality
measures& how @Childbirth led publishing of papers to
guide improvement of maternalcare #AF4Q

AF4Q

4 days ago



Spread: what are we trying to spread, who are we
spreading it to, what are the contextual factors that can
accelerate spread? #AF4Q

AF4Q

4 days ago



Full house at the Patient Engagement and Quality
session! #AF4Q pic.twitter.com/13WPgqv8

AF4Q

4 days ago



AF4Q

Show me the Money: Susan Mende introduces #AF4Q panel to be discussing different project working to drive down costs of health care.

4 days ago



AF4Q

Beg, Borrow, Adapt: starting shortly in Mission--don't miss it! #AF4Q

4 days ago



AF4Q

#AF4Q RT @ShirleyDecker: Heading back to Orlando after a great visit with @AligningForces - very caring, smart people doing big work!

4 days ago



AF4Q

#AF4Q #trending yesterday! Think we can do it again today?

4 days ago



AF4Q

Can't believe today is the last day of the #AF4Q Meeting. Looking forward to today's breakout sessions and closing plenary by @elizcohenn

4 days ago

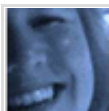


Shirley Decker

Heading back to Orlando after a great visit with @AligningForces - very caring, smart people doing big work!

4 days ago

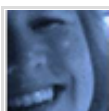
Patrick McCabe: Save the date on Feb 13 for a national



discussion on care transitions #careaboutyourcare
#AF4Q

Alicia Aebersold

4 days ago



Will be in touch! @ReginaHolliday: @gilmerhealthlaw
Yep, I am recommending you :) aliciacollin
@aligningforces @epatientdave @stales

Alicia Aebersold

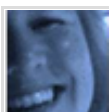
4 days ago



#AF4Q meeting attendees align their forces with some
early morning yoga! yfrog.com/oo4t1bmj

AF4Q

4 days ago



Join us to "align your forces" w yoga - starting at 6am in
the Embarcadero room on level 3. See you soon
@AligningForces attendees! #AF4Q

Alicia Aebersold

4 days ago



Looking forward to an amazing final day at the @aligningforces meeting with keynoter @elizcohenn - see you at 7 am for a hot bfast! #AF4Q

Alicia Aebersold

5 days ago



#AF4Q social event in action! yfrog.com/h2lp2sqztj

AF4Q

5 days ago



Well, the workshop ended 45 min ago @AligningForces - but they are still engaged! img.ly/pvdP

Shirley Decker

5 days ago



@AligningForces teams are focusing on their audiences #AF4Q img.ly/puZO img.ly/puZP

Shirley Decker

5 days ago



AF4Q

Rosenbaum: How do you combine payment reform with the stability for the safety net? #AF4Q

5 days ago



Cody R. Barnett

RT: @RWJF_QualEqual: Rosenbaum: Eventually, it will be the norm to have #healthcare insurance in the U.S. #af4q

5 days ago



AF4Q

Rosenbaum: Another thing to watch - Charitable care obligations #AF4Q

5 days ago



Mike Painter

Rosenbaum: need a new cultural norm where most of us are insured. #af4q #RWJF even for those who may not realize they're not 19 anymore...

5 days ago



Shirley Decker

Setting up for the Story Workshop @AligningForces. img.ly/puIW

5 days ago



IDEAS Orlando

In San Fran presenting "How do we train ourselves to be better storytellers?" to #healthcare leaders at #AF4Q with @AligningForces

5 days ago

Real point of #paymentreform is to drive better delivery of care: don't get hungup on pilots. Demand



change & move on #af4q

Anne F. Weiss

5 days ago



Miller: "Be authentic with the people you serve - and trust will come" on building trust with disenfranchised patients #AF4Q

AF4Q

5 days ago



@gilmerhealthlaw Yep, I am recommending you :)
aliciacollin @aligningforces @epatientdave @stales

Regina Holliday

5 days ago



UP NEXT: Plenary w/ @GWpublichealth's Sara Rosenbaum: How the election results might impact your story @Parc55Hotel CyrilMagninBallroom-11:30

AF4Q

5 days ago



Don't forget to turn in session evaluations! #AF4Q

AF4Q

5 days ago



AF4Q

Targeting Depression panel at #AF4Q national meeting.
yfrog.com/gzw1ccuj

5 days ago



AF4Q

Panel discusses the interaction of disparities and depression and how to analyze the data & confront the challenges. #AF4Q

5 days ago



AF4Q

Campaigns, pharma companies don't send people to websites, they send well-informed people into the communities to educate. #AF4Q

5 days ago



AF4Q

Beyond 2015: Kennedy on payment: Willingness for folks to take huge risks will be critical. #AF4Q

5 days ago



White recommends @Camdenhealth website for more info on how to identify superutilizers and analyzing the data #AF4Q

AF4Q

5 days ago



When alliance demonstrates value, State often incorps into proposals, initiatives: #af4q sustainability

Deborah Roseman

5 days ago



To initiate care management incl depression care, must have a plan! Vos&Vinz advise use of mentoring org. See @ICSIorg site for info. #AF4Q

AF4Q

5 days ago



Panel confirms positive feedback they hear from PCPs. Originally didn't have the time or resources to confront depression in patients. #AF4Q

AF4Q

5 days ago



RT: @stales: Better, stronger communities are the key to better, stronger, healthier people. #AF4Q

AF4Q

5 days ago



Need an angry birds approach 2 make consumers' engagement in their health "go viral" Won't happen w/o incentives and benefit design #af4q

Anne F. Weiss

5 days ago



Love this: @AligningForces: Bracho - "We need to create empathy first, trust second. Then provide information." #af4q"

Cody R. Barnett

5 days ago



AF4Q

Bracho - "We need to create empathy first, trust second. Then provide information." #af4q

5 days ago



AF4Q

Humboldt: Aligning Forces brought back to us the language of the patient. #AF4Q

5 days ago



AF4Q

RT: @pdickso: Bracho : have to be done with missed opportunities- when patient is there at the clinic must understand all needs #AF4Q"

5 days ago



AF4Q

White says challenge of Brookline Center is "Can we engage this set of Superutilizers in care? We've done it with 25 patients so far." #af4q

5 days ago



Gia Sison MD

@AligningForces Well said. Healthcare needs have always been similar thru the years, what communities/pxs need is action, visible change #A4FQ

5 days ago

RT: @stales: What's the true path to change? What's



AF4Q

the "WHY"?? keep rolling back to the very beginning
"WHY" need 2 see root causes #AF4Q

5 days ago



AF4Q

Kennedy: Purchasers and providers went to CMMI: We
want to do this the AF4Q way! #AF4Q

5 days ago



AF4Q

America Bracho: "We need to walk the path to root
causes before can make real change" #AF4Q

5 days ago



AF4Q

Oregon: Try to be responsive as possible to what
community needs while retaining focus, not always going
out to create something new. #AF4Q

5 days ago



AF4Q

Depression would cut across terminally ill patients
where they would become disorganized, demoralized, &
disengaged. - Henry White #AF4Q

5 days ago



AF4Q

RT: @LydiaOhHelen: Three Ds: Demoralized,
disorganized & disconnected. Engage patients to tell
their story to improve mental health. #AF4Q

5 days ago



Cleveland listened to employers and reached out to
health sys where employees get care, expanding reach
#AF4Q sustainability

Deborah Roseman

5 days ago



Check out the impact of @AligningForces for Quality in 16 communities across the country. #AF4Q
forces4quality.org/impact-o...

AF4Q

5 days ago



Check out the impact of @AligningForces for Quality in 16 communities across the country. #AF4Q
forces4quality.org/impact-o...

AF4Q

5 days ago



Many/most HC purchasers don't realize how much power they have to make positive change. John Gallagher of Puget Sound on value of #AF4Q

Dylan Nelson

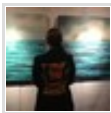
5 days ago



Henry White, Director of Brookline Community Mental Health Center discusses how patients' chronic mental illness would become terminal.#AF4Q

AF4Q

5 days ago



@ePatientDave @AligningForces @aliciacollin @stales @ReginaHolliday I'm always up to talk if needed :)
speakerlink.org/pages/viewS...

Erin Gilmer

5 days ago



Behavioral medical integration gap led to integration of DIAMOND in MI. "We have some real stories to tell..patient is the story."-Vos #AF4Q

AF4Q

5 days ago



Lauren Moyer - Our goal is to provide "wrap-around" care." True Care transitions. #AF4Q

AF4Q

5 days ago



Mark Miller - "Kansas City is making the ACA work in our state." #AF4Q

AF4Q

5 days ago



@codyrbarnett @epatientdave @aligningforces
@aliciacollin @stales Another great discussion! #A4FQ

Gia Sison MD

5 days ago



Beyond 2015: Cleveland: economy cannot grow when the workforce is unhealthy. All of us must pull together to improve the situation

AF4Q

5 days ago



@AligningForces @aliciacollin @stales AND of course the job ain't done til folks we meet in the grocery store have all gone E. #AF4Q

Dave deBronkart

5 days ago



HA! @ePatientDave @AligningForces @aliciacollin @stales Yeah, I figure it ain't much of a mvment if all the loudmouths fit in 1 room. #AF4Q

Cody R. Barnett

5 days ago



When there's an issue, we advise patients to contact their PCP but they didn't have the means to have a care manager. -Sue Vos, MiCCSI #AF4Q

AF4Q

5 days ago



@AligningForces @aliciacollin @stales Another great sign: #AMIA2012 wanted @ReginaHolliday & me both to speak but we're elsewhere:) #AF4Q

Dave deBronkart

5 days ago



@AligningForces @aliciacollin @stales Yeah, I figure it ain't much of a movement if all the loudmouths fit in one room. :-) #AF4Q

Dave deBronkart

5 days ago



RT “@aliciacollin: @ePatientDave @stales I love the fanning out! More stories to tell, more minds to change, more progress to impact. #AF4Q

AF4Q

5 days ago



#Baller - @aliciacollin: Wow everyone - #AF4Q is trending!!! Keep it up @aligningforces tweeters.”

Cody R. Barnett

5 days ago



Paul Ponstein discusses how MiCCSI brought together 4 Ps: providers, purchases, payers,& people we serve to transform depression care. #AF4Q

AF4Q

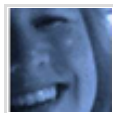
5 days ago



Looking for digital copies of the #AF4Q meeting materials? Look no further - forces4quality.org/nov2012m...

AF4Q

5 days ago



Wow everyone - #AF4Q is trending!!! Keep it up @aligningforces tweeters.

Alicia Aebersold

5 days ago



Cally Vinz of @ICSIOrg discusses DIAMOND program & their payment model: Orgs negotiate w/ plans to support depression care w/ PCPs. #AF4Q

AF4Q

5 days ago



Beyond 2015: Can't move anything forward if we only talk to people who already care about these issues. #AF4Q

AF4Q

5 days ago



"Every moment of the day we are wrapped up in Story. Especially in #HealthCare." ~Abraham Verghese mt @AligningForces @Jamie Inman #sdoh

TheHealthPolicyGroup

5 days ago



Beyond 2015: Jerry Jones, West Michigan: As an employer, what can I do to help contain costs? To do nothing is not an option. #AF4Q

AF4Q

5 days ago



AF4Q

"Each of us are the experts" in regards to healthcare -
Moore at #AF4Q meeting

5 days ago



AF4Q

Rhonda Moore - "let's get down to business." #AF4Q

5 days ago



AF4Q

Beyond 2015: Painter: how do we talk about our work?
Creating the future you want from the exciting things
you've done in the past. #AF4Q

5 days ago



AF4Q

Dr. Chin provides introduction to session -Beyond Clinic
Walls: Connecting Pop Health & QI to Reach Vuln Pop.
#AF4Q pic.twitter.com/EEmuKsma

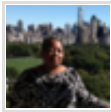
5 days ago



Jim Chase moderates Targeting Depression: Connecting Measurement & Payment session. Significant gaps in evidence & community practice. #AF4Q

AF4Q

5 days ago



@mglives: What does #AF4Q mean? Aligning Forces for Quality go to @AligningForces forces4quality.org/

Katherine Ellington

5 days ago



#AF4Q's Marcia Wilson begins Targeting Depression session: 1/10 have depression & suffer from chronic conditions. Coordination of care needed

AF4Q

5 days ago



Find out about life Beyond 2015: Soon to start in Mission on 4th floor. Sustainability is the tune!

AF4Q

5 days ago



@codyrbarnett: Share your story w/ the @AligningForces for Quality National Program Office! forces4quality.org/share-yo... #AF4Q
forces4quality.org/share-yo...

Cody R. Barnett

5 days ago



Abraham Verghese at #AF4Q: Medical images belong to the patient. They need to be involved.

Angelia Bowman

5 days ago



The disease belongs to the patient, we as providers need to come along aside the patient. #AF4Q

Rosemary Den Ouden

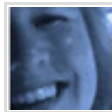
5 days ago



"The story of AIDS is that we can't get it right." Have you heard of movie "We Survived a Plague?" Absolutely incredible film. #AF4Q

Cody R. Barnett

5 days ago



Vergheze: I carry an iPad to show patients images - those images belong to them. Wish U were here @epatientdave #af4q

Alicia Aebersold

5 days ago



Must be able to use our imagination to take words & transform them into mental movies in our minds. #PowerofStory #AF4Q via @AligningForces

bacigalupe

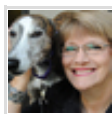
5 days ago



We must be able to use our imagination to take words and transform them into mental movies in our minds. - Vergheze #PowerofStory #AF4Q

AF4Q

5 days ago



Dr. Vergheze nails the power of story @AligningForces - voice of medicine vs voice of patient img.ly/puja

Shirley Decker

5 days ago

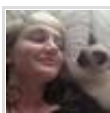
Vergheze: recommends James Joyce The Dubliners



#AF4Q

Pam Dickson

5 days ago



Added to my reading list: Dear Writer, Dear Actress
Pavlovich Chekhov and A Fortunate Man – John
Berger, Jean Mohr #AF4Q

Lydia Orth

5 days ago



Love me some drama =) @AligningForces: Every story
needs a conflict. DRAMA= DESIRE & DANGER. #AF4Q
@cuttingforstone”

Cody R. Barnett

5 days ago



Every story needs a conflict. DRAMA= DESIRE &
DANGER. #AF4Q @cuttingforstone

AF4Q

5 days ago



What makes something a story? They say... "The king
died is not a story. The king died of heartbreak is a
story." Vergheze #AF4Q

AF4Q

5 days ago



Vergheze @cuttingforstone asks #AF4Q attendees: Is
the writer's toolbox useful to a physician?

AF4Q

5 days ago



Part of your effectiveness is the ability to translate it
into story - to then transform healthcare. - Vergheze
@cuttingforstone #AF4Q

AF4Q

5 days ago



Verghese moves crowd with powerful anecdotes at #AF4Q mtg. "Every moment of the day we are wrapped up in story. Especially in healthcare."

AF4Q

5 days ago



Did you receive signed copy of My Own Country? All #AF4Q attendees receive keynoter Abraham Verghese's book. @cuttingforstone #ValueofStory

AF4Q

5 days ago



#AF4Q Keynoter Abraham Verghese - @cuttingforstone takes the stage.

AF4Q

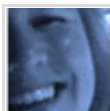
5 days ago



@annefweiss- @rwjf senior program officer welcomes us to #af4q meeting. "Change is possible if they follow the path you are trailblazing."

AF4Q

5 days ago



Abraham Verghese signing books for all @aligningforces attendees - don't miss his keynote at 8!
@cuttingforstone #AF4Q pic.twitter.com/8mhazgnf

Alicia Aebersold

5 days ago



@AligningForces @comma_queen
m.facebook.com/theLOVEvolut... Pls join

xiabba

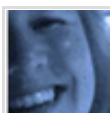
5 days ago



Good morning #AF4Q meeting attendees! Are you ready for a full agenda? Check it out here:
forces4quality.org/full-age...

AF4Q

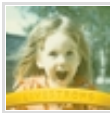
5 days ago



Hey @AligningForces attendees - hot breakfast on the 4th floor starting at 6:30. Come network or hear from @NatQualityForum. #AF4Q

Alicia Aebersold

5 days ago



@ibeatcancrtwice I'm here for the @AligningForces event. Hashtag is #AF4Q follow along! Let's meet up before I leave!

Alicia C. Staley

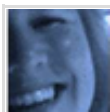
6 days ago



In San Francisco for the national @AligningForces meeting! Excited to learn and tell Cincinnati's health successes even better

YourHealthMatters

6 days ago



Getting excited for the @AligningForces social event? Meet on the 1st level at 5 to board the bus - surprises await! #AF4Q

Alicia Aebersold

6 days ago



Just listened to some very smart and passionate folks discussing patient care @AligningForces - proud to be included!

Shirley Decker

6 days ago



@PracticalWisdom Finally got the link! Thanks Alicia! @speakerlink @stales @aligningforces @reginaholliday

Gia Sison MD

6 days ago



Alicia, Thanks 4 sharing @SpeakerLink~Also supports @slidshare too speakerlink.org/pages/viewS... @stales @AligningForces @giasison @ReginaHolliday

Lisa Fields

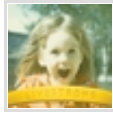
6 days ago



Woah, timely! @AligningForces: How do we train ourselves 2B better storytellers? That's what the #AF4Q Story clinic w @IDEASorlando is 4!

Cody R. Barnett

6 days ago



@AligningForces do you know about speakerlink.org/ great resource for patient speakers/stories cc: @reginaholliday #AF4Q

Alicia C. Staley

6 days ago



How do we train ourselves to be better storytellers? That's what the #AF4Q Storytelling clinic with @IDEASorlando tomorrow!

AF4Q

6 days ago



RT: @comma_queen: Sharing your story takes courage, energy, but every step you take encourages someone else, removes stigma" #AF4Q

AF4Q

6 days ago



Learn more about the work of @HealthyMemphis1 on the #AF4Q website! forces4quality.org/alliance...

AF4Q

6 days ago



RT: @aliciacollin: "Telling a personal story about #healthcare is one part - getting people to listen is another. #AF4Q"

AF4Q

6 days ago



Share YOUR story with @AligningForces for Quality!
forces4quality.org/share-yo..."#AF4Q

Cody R. Barnett

6 days ago



Share YOUR story with #AF4Q!
forces4quality.org/share-yo...

AF4Q

6 days ago



Learn more about Hellen and Bob here. #AF4Q
forces4quality.org/alliance...

AF4Q

6 days ago



Sharing stories bring hope and support to people
navigating health care system panelist shares her
amazing story #af4q @AligningForces

MHQP

6 days ago



The Consumer story is the story that matters says Jay
Collins. #AF4Q

AF4Q

6 days ago



RT: @comma_queen: Jay Connor at #AF4Q consumer
meeting, a "voice for the voiceless"

AF4Q

6 days ago



Jay Collins "My status empowers me. Telling my story
makes a real impact" #AF4Q

AF4Q

6 days ago



AF4Q

RT: @giasison: +3/RT @AligningForces: #AF4Q's @roseperson Hearing story about living w HIV. "That story changed my life and brought me here"

6 days ago



AF4Q

"My prognosis was death. My family and I were preparing for death" - share's - Jay Conner at #AF4Q's Consumer Rep meeting

6 days ago



AF4Q

#AF4Q's @roseperson Hearing story about living with HIV - "That story changed my life and brought me here"

6 days ago



Gia Sison MD

Join in and follow --> #AF4Q for active involvement in collaborative #healthcare action via @aligningforces

6 days ago



Gia Sison MD

@AligningForces Great advocacy to start active #healthcare reform! Our all out support! #A4FQ

6 days ago



Stories are flowing at the #AF4Q Consumer Representative meeting! Follow #AF4Q for live updates throughout the meeting pic.twitter.com/DeFRyN8R

AF4Q

6 days ago



You can feel the excitement and passion in this room. The #AF4Q Consumer Representatives are getting down to business.

AF4Q

6 days ago



RT: @MHQP: Patients have powerful stories to tell that can make the difference in healthcare says Susan Mende #af4q @AligningForces"

AF4Q

6 days ago



RT: @comma_queen: Susan Mende at #AF4Q Consumer meeting: "the story starts with you"

AF4Q

6 days ago



Patients have powerful stories to tell that can make the difference in healthcare says Susan Mende #af4q @AligningForces

MHQP

6 days ago



"We each have a personal story, an AF4Q story, and a community story. We need to pull these together and share these treasures" -@susanmende

Cody R. Barnett

6 days ago



#AF4Q's @aliciacollin "Consumer representation has always been a cornerstone of the the @AligningForces for Quality Program."

Cody R. Barnett

6 days ago



Consumer Representative Mtg about to kickstart! Use #AF4Q to follow the conversation & hear stories of personal & community impact.

AF4Q

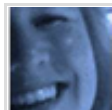
6 days ago



On the ground in san francisco. Can't wait to see my #af4q friends!

Anne F. Weiss

6 days ago



Hey @AligningForces meeting attendees - use #af4q and join the conversation!

Alicia Aebersold

6 days ago



Hey @AligningForces meeting attendees - use #af4q and join the conversation!

Alicia Aebersold

6 days ago



#af4q project directors in an all-day premeeting sharing stories and collaborating - a group of truly accomplished people.

Alicia Aebersold

6 days ago



@aliciacollin @AligningForces I am sure it will be great meeting. Love stories!

Lester Burke

6 days ago



#af4q consumer reps starting to arrive - consumer engagement has been a cornerstone of #RWJF @AligningForces since the program began.

Alicia Aebersold

6 days ago



#AF4Q Mtg has finally arrived! Discover the #ValueofStory w/ us: How to Tell a Story Right now—From a Master of Improv
fastcocreate.com/1681562/ho...

AF4Q

6 days ago



Energized by the election and excited to talk health care quality with #af4q consumers

Deborah Roseman

6 days ago

#AF4Q project directors meeting - so many great



CCRP

accomplishments on health care!

6 days ago



Cody R. Barnett

Super psyched for the #AF4Q Consumer Representative meeting later today!

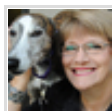
6 days ago



Eva Fowler

Up late and up early, but excited to head west for the #AF4Q national meeting!

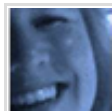
6 days ago



Shirley Decker

Heading to downtown San Fran for a great healthcare mtg @AligningForces

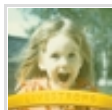
7 days ago



Alicia Aebersold

Setup for @aligningforces meeting in full swing - all staff early voted to be here today setting up! #AF4Q

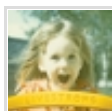
7 days ago



Alicia C. Staley

@CatchTheBaby yes, going to the @aligningforces conference. Can't wait

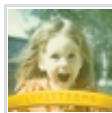
8 days ago



Alicia C. Staley

@uvmer a conference for @aligningforces I can't wait!

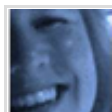
8 days ago



Good night #bcsn have to sign off and finish packing for my trip to @aligningforces conference! #bcsn

Alicia C. Staley

8 days ago



At the airport headed to San Francisco to get ready for @AligningForces meeting - see you all soon! #AF4Q

Alicia Aebersold

8 days ago

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