

SPECTRUM HEALTH



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The Basics About SHGM

- Spectrum Health Gerber Memorial is licensed for 49 beds. We are a not-for-profit community hospital that offers a complete range of basic medical services. 18 Med/Surge/Peds beds and 12 ICU/SD beds. Continu-Care is the home health service of SHGM and is the fourth largest home care program in West Michigan.

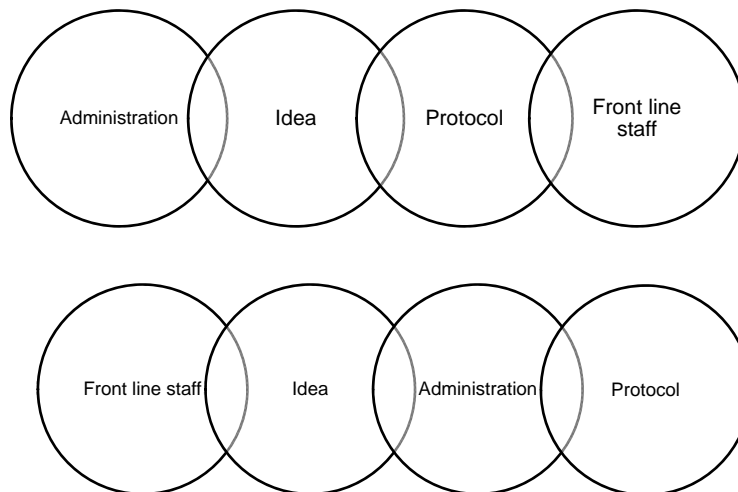
TCAB

Spectrum Health Gerber Memorial

Connie RN, Victoria RN, April RN, Joanie RN, Patti CNO, Mary RN,
Barb RN

You are here. So are we.

Chain of Ideas



We will make a difference.....



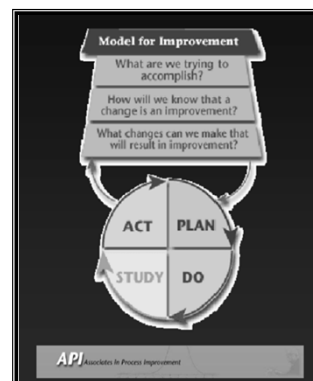
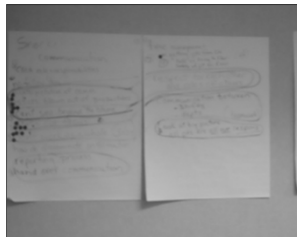
FIRED UP!!!!

- - Patient driven care
- - More time at the bedside
- - Ideas

Arriving Back to Michigan

- ~ **Goal:** To involve the entire staff on both shifts in a snorkel.
- ~ Placed white poster boards up in break room and held a snorkel. Explained to staff if they could make any changes on your floor what would it be.
- ~ Categorized the topics into different issues, departments, and staff concerns.
- ~ The posters were left up for 1 week. While the posters remained in break room staff were instructed and given 5 red or green stickers to place on their top 5 topics of concern or interest.

PDSA



Continuing TCAB.....

- - Hold meetings every other Wednesday in staff break room with 3 East staff, TCAB members, CNO, interdisciplinary staff and Clinical Coordinator. Open invitations done verbally and placed in mailbox.
- - One all day meeting once a month at local library to allow for less distractions.

TCAB Challenges

- Communication
- Follow through
- Consistency
- Accountability

Low Hanging Fruit

~ Placed shower curtain in patient shower room

- Small item
- Interdepartmental Communication
- Patient Privacy
- Patient centered care
- Not costly

Take a look and see....

Before



After



Accomplished Projects/ Future Projects

Accomplished Projects

- Clean utility organized
- Shower curtain
- You got caught board
- Vital equipment at bedside
- Report time reduced
- H & P in nursing charts
- NIZ
- Chair Alarms
- Scrub Tops for every nurse and CNA
- Kardex
- Reminder to do list for nursing staff and charge nurse

Future Projects

- Report at bedside
- Protected charge nurse
- Hourly rounding
- Update falling star program

You will make a difference.....

- Being a part of TCAB means that we have the chance to do something extraordinary. We will be on the cutting edge of change. We share our changes with other Cohorts as they share their changes with us. It's called the ring of knowledge. We'll know what works, how it works and what we need to accomplish these things.

