PRESSURE ULCER PREVENTION

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- ◆ Academic, Urban Hospital
- ◆ Regional Level I Trauma Center



TCAB Themes and High Leverage Changes....the "what" of TCAB

- **♦ Safe and Reliable Care**
- ◆ Vitality and Teamwork
- ◆ Transformational Leadership
- ◆ Patient-Centered Care
- ♦ Value-added Care Processes

OBJECTIVES

- ◆ Review of Pay Per Performance related to pressure ulcers
- How to chose a pressure ulcer prevention tool
- ◆ Identifying strategies for pressure ulcer prevention
- "Shamelessly Steal" ideas, forms, & interventions

PATIENT POPULATION

Annual admissions

♦ 39% Self pay

♦ 15% Medicare, 15% Medicaid

♦31% Other providers

◆ Case Mix Index: 2.3 (44th in Nation)

♦ African American: 50%

♦ White: 48%♦ Other: 2%

OVERVIEW

♦Hospital beds: 164

◆Hospital average daily

census: 112

♦ Hospital wide RNs: 248 full-time

28 part-time

47 PRN

OVERVIEW

♦ 6th Floor beds: 35

♦ 6th Floor average daily census: 35

♦ 6th Floor RN's: 27 full-time 3 part-time

◆ RN to patient ratio average: 1:6-1:8

♦ Nursing care hours: 7.0

◆ Average LOS: 5.1

♦ Average admissions: 96 per month

◆ Average pt days: 986 per month

OVERVIEW

- ◆ October 1, 2008 reimbursement for treatment of hospital acquired pressure ulcers ended
- ◆POA pressure ulcers that lack physician documentation r/t size, area, stage, and treatment orders will not be reimbursed
- Nursing notes not a substitute for physician documentation

OVERVIEW

- PREVENTION: REMAINS A NURSING RESPONSIBILITY!!!!
- ♦ 2 steps for prevention:
- 1) Identify patients at risk
- 2) Reliably implementing prevention strategies for all at risk patients

IN THE BEGINNING...

- ◆ The CNS for the burn center was charged by administration to address pressure ulcers
- ◆ Using the 5 Million Lives campaign as a guide mandatory educational in-services were done
- ◆ Specialty low air-loss beds were used on high risk patients
- ◆ The Braden Scale was completed on all inpatient admissions

IN THE BEGINNING...

- ◆ Burn CNS and staff RNs from BICU rounded once a week on all in-house patients to assess for breakdown
- ◆ On rounds it was noted the specialty beds were not being used correctly
- Heel protectors were also not being used

IN THE BEGINNING...

- ◆ As the weekly rounding continued it became apparent that it wasn't sustainable for 2 people to round every week
- ♦ 6th floor staff was always very helpful during rounding
- ◆ They always notified the team of breakdown or at risk patients
- ♦ 2 6th floor RNs volunteered to do the weekly rounds themselves...

IN THE BEGINNING...

- ◆ After the 6th floor RNs volunteered the light bulb went off
- ◆ A pressure ulcer prevention committee was formed (PUP)
- ◆ Staff RNs from all units are in charge of completing weekly "Butt Rounds" on their units
- Assessment forms were created by the group members
- ◆ The forms were then sent to the CNS to be entered in database

IN THE BEGINNING...

- ◆ Those 6th floor RNs really started the idea that each nursing area needed to take ownership of their patients
- Having staff nurse champions on each floor made it a sustainable innovation
- ◆ It made it personal for the staff
- ◆ It brought the importance of prevention to the forefront

IN THE BEGINNING...

- ◆ In collaboration with the CON, graduate students researched best practices related to pressure ulcer prevention
- ◆ Changes to the program were made after more research was done
- Most of the research reinforced interventions already in place

PRESSURE ULCER PREDICTION TOOLS

- Assessment tools to identify patients at high risk for breakdown
- Ensures systematic evaluation of risk factors
- ◆ Norton Scale
- ◆ Braden Scale

BRADEN SCALE

Extensively tested for reliability and validity

BRADEN SCALE

- ◆ Identifies patient's <u>current</u> status not pre-hospital state
- ♦ Hospitalized patients are not static: their conditions change
- ◆ Assess on admission and every shift
- ♦ Numerical 4 23 point scoring system

BRADEN SCALE

- ◆ Sensory Perception
- ◆ Moisture
- ◆ Activity
- ◆ Mobility
- ◆ Nutrition
- ◆ Friction and Sheer

BRADEN SCALE PREDICTION SCORES

15-16 Low Risk

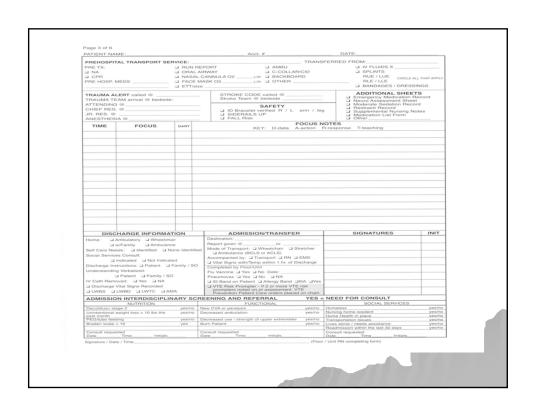
13-14 Moderate Risk

<12 High Risk

- We have since increased the low risk number to 15-18
- Patients who receive an 18 Braden score are to have prevention measures started

Nursing Interventions

- Systematic skin assessment on admission and every shift
 - Particularly over bony prominences
 - Braden Scale to be completed Qshift
- ◆ This was changed from the beginning were it was only done on admission
- A referral section was also added to the admission profile related to nutrition needs
- ◆ DOCUMENT DOCUMENT DOCUMENT



Nursing Interventions

- ◆ Reposition at least q2 hrs while in bed
- ◆ Reposition at least q1 hr while in chair
- ◆ Utilize positioning devices:
 - Pillows
 - Foam wedges
 - Boots
- ◆ Order Low Air Loss Specialty Bed if not contraindicated i.e. unstable spine
- ◆ May need dietary consult

PUP PROGRAM

- ◆ Report wounds to the MD and document
- ♦ Weekly "Butt Rounds" are completed on each nursing unit by staff
- Data collection forms are to be submitted to CNS each week
- ◆ ET RN to be notified of new pressure ulcer patients when they are assessed (page, email, call)
- ◆ ET RN will follow wound progression and work with MDs & wound center on treatment

QUALITY ASSURANCE MONITORING

- ◆ Braden scale use
- ◆ Appropriate interventions
- ◆ Appropriate specialty bed use
- ◆ Prevalence & incidence
- ◆ MD documentation
- ◆ Unit based reports
- ◆ Incidence goal <2%</p>

STAFF EDUCATION

- ◆ ET nurse creates a monthly pressure ulcer newsletter
- ◆ It highlights different topics each month
- ◆ Past topics: staging wounds, topical barriers, and proper positioning of patients
- ◆ Quick reference guides are also posted in all nursing areas & on intranet
- ◆ Case studies about patients that have developed a stage III pressure ulcer with the staff on that unit

INCIDENCE

- ◆ 6th floor monthly average incidence rate: 0.76 none greater then stage II
- ◆ 0 pressure ulcers for the last 3 months: (March, April, May)
- ♦ Hospital incidence rate average: 1.63
- ♦ Low of 0.72 in April house-wide
- ◆ Data base tracks incidence rates as well as location of pressure ulcer (sacrum, etc.)

SPECIALTY BEDS

- ♦ We have traditionally used specialty beds (low air loss) on at risk patients
- ◆ In attempts to decrease bed rental costs a trial was done on the 6th floor using the Waffle mattress
- ◆ The 6th floor staff volunteered to be the test site
- ◆ This was started in April 2009, no increase in pressure ulcers were seen
- ◆ Spread to all med-surg areas May 2009

SPECIALTY BEDS

- ◆ Waffle mattress are a one time patient charge, with a hospital cost of \$34
- ◆ Families can take the mattresses home with the patient
- ◆ OR and ER use
- Makes sliding patient easier decreases shearing
- ◆ Easily cleaned

SPECIALTY BEDS

- ◆ Low air loss beds daily rental cost of: \$10-\$12.50 (use of local companies has greatly decreased costs)
- ◆ Bariatric bed rentals increase costs: \$99 day (\$29,401 over 12 months)
- Increased criteria & restrictions for bariatric beds
- ◆ Possibility of cross contamination if not cleaned properly between patients
- ◆ Harder for staff to place patient on

SPECIALTY BEDS

- ◆ Cost savings since Waffle use started:
- ◆ 12 Month average cost for specialty beds prior to Waffle: \$13,110 per month
- ◆ Monthly average cost for beds after Waffle: \$5,000 per month
- ◆ Decrease in savings of: over \$10,000 per month
- ◆ These numbers do not include bariatric beds

SPECIALTY BEDS

- Low air loss beds are still used criteria for placement of these beds are:
- ◆ Stage III or IV pressure ulcer
- ♦ Patient is >300lbs
- ◆ Posterior burns
- ◆ Critically ill with gross edema and/or large amounts of drainage

PATIENT/FAMILY EDUCATION

- ◆ Educational pamphlets are given to high risk patients and there families
- ◆These pamphlets highlight risk factors for breakdown, areas of breakdown, and interventions to decrease risk for breakdown

CELEBRATIONS

- ◆ Every month there is a contest involving all nursing units to have 0 nosocomial pressure ulcers
- Winning units get an ice cream party, certificate of achievement, & have pictures taken
- ◆ In the cafeteria where the hospital "Pillars" are located there is a pressure ulcer section highlighting units that have had no pressure ulcers in the previous month

RECOGNITION

◆ Our program has been recognized by both Robert Wood Johnson and AHA for excellence in practice

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- ◆ Rigg Curtis, RN, MSN, CNS
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- ♦ Angela Duffy, RN, CCRN
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