

You Are Here:
An Update of Our Progress

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Director

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Humboldt County, Calif.

Willamette Valley, Ore.

Puget Sound, Wash.

Cincinnati, Ohio

West Michigan

Detroit, Mich.

Central Indiana

Cleveland, Ohio

Wisconsin

Western New York

Minnesota

Maine

Boston, Mass.

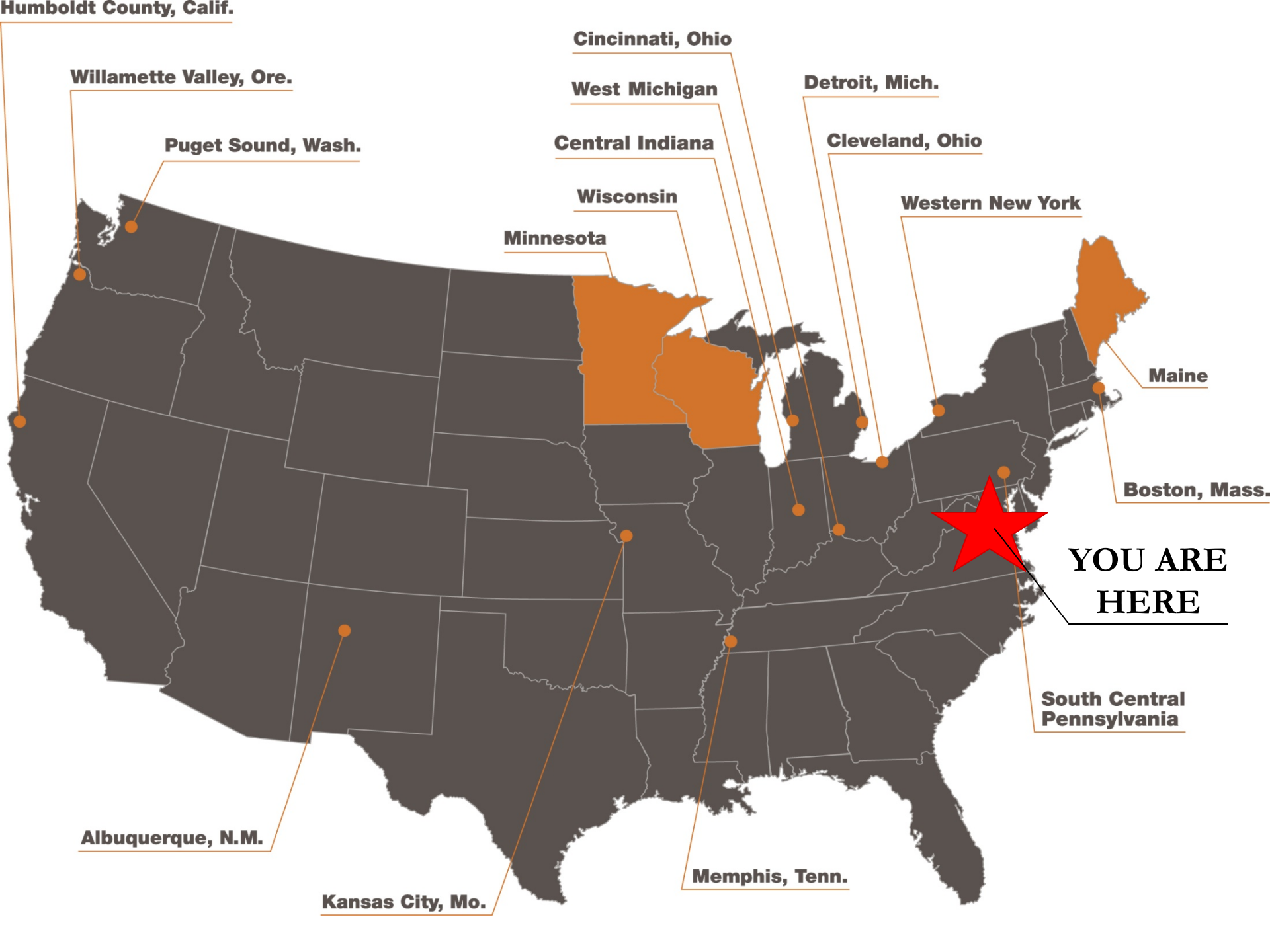
**YOU ARE
HERE**

**South Central
Pennsylvania**

Albuquerque, N.M.

Kansas City, Mo.

Memphis, Tenn.





Performance Measurement & Public Reporting

- Public reports in 14 of 17 communities
- Examples of improved health care:
 - *Cleveland: 33 of 34 practices improved diabetes care processes and/ or outcomes*
 - *Minnesota: Tens of thousands patients now meeting evidence-based treatment goals*
 - *Detroit: Focusing on diabetes and seeing results*
 - *Wisconsin: Using measures to inform QI efforts*

Consumer Engagement

- Improving the consumer-friendliness of quality reports
- Tools for the community
 - *Puget Sound: Toolkit for addressing disparities within health care organizations in the region*
- Representation in multi-stakeholder Leadership Teams

Quality Improvement

- Hospital Quality Network (HQN)
 - Reducing Readmissions
 - Improving Language Services
 - Increasing Throughput
 - Transforming Care at the Bedside (TCAB)
- Ambulatory Quality Network (AQN)
 - 70+ participants from every community

Equity

- Standardized collection of patient race, ethnicity and language data: Get to know your patient population
 - *Cincinnati & Maine: Community-wide commitment to standardize R/E/L collection in hospitals*
 - *West Michigan: From community-level collection to quality improvement*
- Stratification of measures: Improve care for ALL
 - *Cleveland: Improvements in care less for Hispanics and African-Americans than for Whites*



Agenda Overview